

MSP Services (V0.3.3)

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Documentation for Dashboard API

[Ruckus Network Technical Documents](#)

Managed-Tenant Operations

Managed-Tenant Operations

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId} can be used for this content.

PATH PARAMETERS

 customerId	string
required	Tenant Id of the MSP EC account to be retrieved.

Responses

- > 200 Ok
- > 401 Un Authorized
- > 403 Forbidden
- > 404 Not Found
- > 500 Server Error

GET

/mspCustomers/{customerId}

Response samples

200

401

403

404

500

Content type

application/json

Copy

Expand all

Collapse all

```
{
  "msp_label": "msp-label",
  "name": "Acme Sales",
  "street_address": "350 West Java st",
  "state": "CA",
  "country": "US",
  "postal_code": "95089",
  "phone_number": "650-123-4567",
  "fax_number": "650-123-9999",
  "city": "Sunnyvale",
  "mapping_url": "https://map.gogle.com/zsdweews",
  "service_effective_date": "2019-09-14 01:12:51Z",
  "service_expiration_date": "2020-09-14 01:12:51Z",
  "is_active": "true",
  "tenant_id": "6173ca160495421c95be47b42b349067",
  "parent_tenant_id": "6173ca160495421c95be47b42b349067",
  "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER"
```

```
tenant_type": "MSP", "MSP_INTEGRATOR", "MSP_INSTALLER",
"account_id": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
"tier": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
"logo_url": "string",
- "privacyFeatures": [
+ { ... }
]
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId} can be used for this content.

PATH PARAMETERS

customerId required	string Tenant ID of the MSP-EC account to be updated.
---	--

REQUEST BODY SCHEMA: application/json

required

name required	string [0 .. 255] characters The name of the MSP-EC account.
street_address	string or null [0 .. 255] characters The street address of the MSP-EC account.
state	string or null [0 .. 255] characters The state of the MSP-EC account.
country	string or null [0 .. 255] characters The country of the MSP-EC account.
postal_code	string or null [0 .. 255] characters The postal code of the MSP-EC account.
phone_number	string or null [0 .. 255] characters The phone number of the MSP-EC account.
fax_number	string or null [0 .. 255] characters The fax number of the MSP-EC account.
city	string or null [0 .. 255] characters The city of the MSP-EC account.
mapping_url	string or null [0 .. 255] characters The map URL of the MSP-EC account.
service_effective_date required	string The effective date of the MSP-EC account.
service_expiration_date required	string The expiration date of the MSP-EC account.
licenses >	object (License) license information
tier	string MSP-EC tier info
privacyFeatures >	Array of objects (PrivacyFeatureRequest) [0 .. 1] items unique Privacy features

Responses

- > 202 Accepted
- > 400 Bad Request
- > 403 Forbidden
- > 500 Server Error

PUT /mspCustomers/{customerId}

Request samples

Payload

Content type
application/json

Copy Expand all Collapse all

```
{
  "name": "Acme Sales",
  "street_address": "350 West Java st",
  "state": "CA",
  "country": "US",
  "postal_code": "95089",
  "phone_number": "650-123-4567",
  "fax_number": "650-123-9999",
  "city": "Sunnyvale",
  "mapping_url": "https://map.google.com/zsdweews",
  "service_effective_date": "2019-09-14 01:12:51.805Z",
  "service_expiration_date": "2020-09-14 01:12:51.805Z",
  "licenses": {
    "trialAction": "ACTIVATE",
    "assignments": [ ... ],
    "subscription_start_date": "string",
    "subscription_end_date": "string"
  },
  "tier": "GOLD, PLATINUM",
  "privacyFeatures": [
    { ... }
  ]
}
```

Response samples

- 202
- 400
- 403
- 500

Content type
application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

The following method will be removed no sooner than 09/08/2025. The following URL DELETE /tenants/{tenantId} can be used for this content.

PATH PARAMETERS

customerId required	string Tenant ID of the MSP-EC account to be deleted.
---	---

Responses

- > 202 Ok
- > 500 Server Error

DELETE

/mspCustomers/{customerId}

Response samples

202

500

Content type

application/json

Copy

{

"requestId": "string",

"tenantId": "string"

}

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025.

Responses

- > 200 Ok
- > 404 Not Found
- > 500 Server Error

GET

/mspCustomers

Response samples

200

404

500

Content type

application/json

CopyExpand allCollapse all

[

-

{

"msp_label": "msp-label",

"name": "Acme Sales",

"street_address": "350 West Java st",

"state": "CA",

}

]

```

    "country": "US",
    "postal_code": "95089",
    "phone_number": "650-123-4567",
    "fax_number": "650-123-9999",
    "city": "Sunnyvale",
    "mapping_url": "https://map.google.com/zsdweews",
    "service_effective_date": "2019-09-14 01:12:51Z",
    "service_expiration_date": "2020-09-14 01:12:51Z",
    "is_active": "true",
    "tenant_id": "6173ca160495421c95be47b42b349067",
    "parent_tenant_id": "6173ca160495421c95be47b42b349067",
    "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
    "account_id": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLwDS",
    "tier": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLwDS",
    "logo_url": "string",
+   "privacyFeatures": [ ... ]
  }
}

```

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL POST /tenants can be used for this content.

REQUEST BODY SCHEMA: application/vnd.ruckus.v1.2+json ▼

required

account_id	string [0 .. 255] characters
name	string [2 .. 255] characters The name of MSP-EC account.
street_address	string or null [0 .. 255] characters The MSP-EC mailing address' street name and number.
state	string or null [0 .. 255] characters The MSP-EC mailing address' geographical state.
country	string or null [0 .. 255] characters The MSP-EC mailing address' country.
postal_code	string or null [0 .. 255] characters The MSP-EC mailing address' postal code.
phone_number	string or null [0 .. 255] characters The MSP-EC's phone number.
fax_number	string or null [0 .. 255] characters The MSP-EC's fax number.
city	string or null [0 .. 255] characters The MSP-EC mailing address' city.
mapping_url	string or null [0 .. 255] characters The map URL corresponding to the MSP-EC's mailing address.
service_effective_date	string The date when the MSP-EC's service started.
service_expiration_date	string The date when the MSP-EC's service terminates/terminated.
admin_email	string [0 .. 255] characters The email address of the first MSP-EC administrator added to the account by the MSP.

admin_firstname	string or null [0 .. 64] characters The first name of the first MSP-EC administrator added to the account by the MSP.
admin_lastname	string or null [0 .. 64] characters The last name of the first MSP-EC administrator added to the account by the MSP.
admin_role	string [0 .. 255] characters The admin role of the first MSP-EC administrator.
tenant_type	string [0 .. 25] characters The tenant type of the MSP EC administrator.
licenses >	object (License) license information
delegations >	Array of objects (EcDelegation) unique Grant or revoke access to tenants to manage the customer.
admin_delegations >	Array of objects (MspAdminRole) unique Grant or revoke access to admins to manage the customer.
tier	string MSP-EC tier info

Responses

- > 202 Accepted
- > 400 Bad Request
- > 500 Server Error

POST /mspCustomers

Request samples

Payload

Content type

application/vnd.ruckus.v1.2+json

Copy Expand all Collapse all

```
{
  "account_id": "string",
  "name": "Acme Sales",
  "street_address": "350 West Java st",
  "state": "CA",
  "country": "US",
  "postal_code": "95089",
  "phone_number": "650-123-4567",
  "fax_number": "650-123-9999",
  "city": "Sunnyvale",
  "mapping_url": "https://map.google.com/zsdweews",
  "service_effective_date": "2019-09-14 01:12:51Z",
  "service_expiration_date": "2020-09-14 01:12:51Z",
  "admin_email": "john.wang@sampledomain.com",
  "admin_firstname": "John",
  "admin_lastname": "Wang",
  "admin_role": "PRIME_ADMIN,ADMIN,READ_ONLY",
```

```
"tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
- "licenses": {
    "trialAction": "ACTIVATE",
    + "assignments": [ ... ],
    "subscription_start_date": "string",
    "subscription_end_date": "string"
  },
- "delegations": [
    + { ... }
  ],
- "admin_delegations": [
    + { ... }
  ],
"tier": "GOLD, PLATINUM"
}
```

Response samples

202

400

500

Content type

application/vnd.ruckus.v1.2+json

Copy

"string"

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId} can be used for this content.

PATH PARAMETERS

 customerId	string
required	MSP EC Tenant Id

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

GET /mspCustomers/{customerId}/logoUrls

Response samples

200

404

500

Content type

application/json

Copy

"string"

Managed Brand Operations

Check MSP Label Deprecated

This endpoint GET /mspLabels/{mspLabel} is deprecated and scheduled for removal.

PATH PARAMETERS

mspLabel required	string MSP Label
---	--

Responses

- > 200 Ok
- > 404 Not Found
- > 500 Server Error

GET /mspLabels/{mspLabel}

Response samples

200404500

Content type

application/json

"string"

Copy

Brand Settings

Retrieve Brand Settings Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /brandings can be used for this content.

Responses

- > 200 Ok
- > 404 Not Found
- > 500 Server Error

GET /mspLabels

Response samples

200404500

Content type

application/json

Copy

Expand all

Collapse all

```

{
  "msp_label": "msp-label",
  "logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "alarm_notification_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "ping_notification_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "mlisa_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "ping_login_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "default_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "msp_fqdn": "wifi.sampledomain.com",
  "contact_support_url": "http://support.sampledomain.com/",
  "contact_support_behavior": "redirect",
  "open_case_url": "http://support.sampledomain.com/opencase",
  "open_case_behavior": "redirect",
  "my_open_case_url": "http://support.sampledomain.com/myopencase",
  "my_open_case_behavior": "redirect",
  "change_password_url": "http://wifi.sampledomain.com/password",
  "msp_phone": "+6501234567",
  "msp_email": "support@msp.com",
  "msp_website": "http://wifi.sampledomain.com",
  "msp_external_id": "0015B000015bJEfQAM",
  "msp_tenant_name": "sampledomain Inc.",
  - "mspLogoFileDataList": [
    + { ... }
  ],
  - "preferredWisprProvider": {
    "id": "string",
    "createdDate": "2019-08-24T14:15:22Z",
    "updatedDate": "2019-08-24T14:15:22Z",
    "providerName": "string",
    "apiKey": "string",
    "apiSecret": "string",
    "customExternalProvider": true,
    + "auth": { ... },
    + "acct": { ... },
    "parentId": "string"
  },
  "domain_suffix": "string"
}

```

Update Brand Settings Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /brandings can be used for this content.

REQUEST BODY SCHEMA: application/json
required

msp_label required	string [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9] The MSP label.
logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\._-]+ The ID of logo file.
alarm_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\._-]+

	The ID of alarm notification logo file.
ping_notification_logo_uuid	string or null <code>^[a-zA-Z0-9~\.\+_]+</code> The ID of ping notification logo file.
mlisa_logo_uuid	string or null <code>^[a-zA-Z0-9~\.\+_]+</code> The ID of Ruckus Analytics logo file.
ping_login_logo_uuid	string or null <code>^[a-zA-Z0-9~\.\+_]+</code> The ID of ping login logo file.
default_logo_uuid	string or null <code>^[a-zA-Z0-9~\.\+_]+</code> The ID of default logo file.
misp_fqdn	string or null <code>[0..255]characters</code> <code>^[a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9](\...</code> Show pattern The FQDN of MSP portal.
contact_support_url	string or null <code>[0..255]characters</code> <code>^((http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The URL at which to obtain customer support from your MSP.
contact_support_behavior	string or null <code>[0..255]characters</code> The contact support behavior of MSP tenant.
open_case_url	string or null <code>[0..255]characters</code> <code>^((http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The URL at which to open a customer support case with your MSP.
open_case_behavior	string or null <code>[0..255]characters</code> The open case behavior of MSP tenant.
my_open_case_url	string or null <code>[0..255]characters</code> <code>^((http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The URL to view your open customer support cases.
my_open_case_behavior	string or null <code>[0..255]characters</code> The my open case behavior of MSP tenant.
change_password_url	string or null <code>[0..255]characters</code> <code>^((http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The change password URL of MSP tenant.
misp_phone	string or null <code>[0..255]characters</code> Your MSP's customer-support phone number.
misp_email	string or null <code>[0..255]characters</code> Your MSP's customer-support email address.
misp_website	string or null <code>[0..255]characters</code> <code>^((http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern Your MSP's website.
mispLogoFileDataList >	Array of objects (MispLogoFileData)
preferredWisprProvider >	object (PreferredWisprProvider)

Responses

> 202 Accepted

> 400 Bad Request

PUT /mspLabels



Request samples

Payload

Content type

application/json

Copy

Expand all

Collapse all

```
{
  "msp_label": "msp-label",
  "logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "alarm_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "mlisa_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_login_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "default_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "msp_fqdn": "wifi.sampledomain.com",
  "contact_support_url": "https://support.sampledomain.com/",
  "contact_support_behavior": "redirect",
  "open_case_url": "http://support.sampledomain.com/opencase",
  "open_case_behavior": "redirect",
  "my_open_case_url": "http://support.sampledomain.com/myopencase",
  "my_open_case_behavior": "redirect",
  "change_password_url": "http://wifi.sampledomain.com/password",
  "msp_phone": "408-123-5678",
  "msp_email": "joho.wang@sampledomain.com",
  "msp_website": "http://wifi.sampledomain.com/",
  "mspLogoFileDataList": [
    + { ... }
  ],
  "preferredWisprProvider": {
    "id": "string",
    "createdDate": "2019-08-24T14:15:22Z",
    "providerName": "string",
    "apiKey": "string",
    "apiSecret": "string",
    "customExternalProvider": true,
    + "auth": { ... },
    + "acct": { ... }
  }
}
```

Response samples

202

400

500

Content type

application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

The following method will be removed no sooner than 09/08/2025. The following URL POST /brandings can be used for this content.

REQUEST BODY SCHEMA: application/json

required

msp_label required	string [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9] The MSP label.
logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of logo file.
alarm_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of alarm notification logo file.
ping_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of ping notification logo file.
mlisa_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of Ruckus Analytics logo file.
ping_login_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of ping login logo file.
default_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of default logo file.
msp_fqdn	string or null [0..255] characters ^\$ [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9](\... Show pattern The FQDN of MSP portal.
contact_support_url	string or null [0..255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6... Show pattern The URL at which to obtain customer support from your MSP.
contact_support_behavior	string or null [0..255] characters The contact support behavior of MSP tenant.
open_case_url	string or null [0..255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6... Show pattern The URL at which to open a customer support case with your MSP.
open_case_behavior	string or null [0..255] characters The open case behavior of MSP tenant.
my_open_case_url	string or null [0..255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6... Show pattern The URL to view your open customer support cases.
my_open_case_behavior	string or null [0..255] characters The my open case behavior of MSP tenant.
change_password_url	string or null [0..255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6... Show pattern The change password URL of MSP tenant.
msp_phone	string or null [0..255] characters Your MSP's customer-support phone number.
msp_email	string or null [0..255] characters Your MSP's customer-support email address.
msp_website	string or null [0..255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6... Show pattern Your MSP's website.

mspLogoFileDataList >	Array of objects (MspLogoFileData)
preferredWisprProvider >	object (PreferredWisprProvider)

Responses

- > 202 Accepted
- > 400 Bad Request
- > 500 Server Error

POST /mspLabels

Request samples

Payload

Content type

application/json

Copy

Expand all

Collapse all

```
{
  "msp_label": "msp-label",
  "logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "alarm_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "mlisa_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_login_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "default_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "msp_fqdn": "wifi.sampledomain.com",
  "contact_support_url": "https://support.sampledomain.com/",
  "contact_support_behavior": "redirect",
  "open_case_url": "http://support.sampledomain.com/opencase",
  "open_case_behavior": "redirect",
  "my_open_case_url": "http://support.sampledomain.com/myopencase",
  "my_open_case_behavior": "redirect",
  "change_password_url": "http://wifi.sampledomain.com/password",
  "msp_phone": "408-123-5678",
  "msp_email": "joho.wang@sampledomain.com",
  "msp_website": "http://wifi.sampledomain.com/",
  - "mspLogoFileDataList": [
    + { ... }
  ],
  - "preferredWisprProvider": {
    "id": "string",
    "createdDate": "2019-08-24T14:15:22Z",
    "providerName": "string",
    "apiKey": "string",
    "apiSecret": "string",
    "customExternalProvider": true,
    + "auth": { ... },
    + "acct": { ... }
  }
}
```

Response samples

202400500

Content type

application/json

Copy

```
{  "requestId": "string",  "tenantId": "string"}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025.

Responses

- > 200 Ok
- > 500 Server Error

GET /mspLabels/baseUrls

▼

Response samples

200500

Content type

application/json

Copy

```
"string"
```

Deprecated

Retrieve Brand Settings

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /brandings can be used for this content.

Responses

- > 200 Ok
- > 404 Not Found
- > 500 Server Error

GET /mspLabels

▼

Response samples

200404500

Content type

application/json

```
{
  "msp_label": "msp-label",
  "logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "alarm_notification_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "ping_notification_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "mlisa_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "ping_login_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "default_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "msp_fqdn": "wifi.sampledomain.com",
  "contact_support_url": "http://support.sampledomain.com/",
  "contact_support_behavior": "redirect",
  "open_case_url": "http://support.sampledomain.com/opencase",
  "open_case_behavior": "redirect",
  "my_open_case_url": "http://support.sampledomain.com/myopencase",
  "my_open_case_behavior": "redirect",
  "change_password_url": "http://wifi.sampledomain.com/password",
  "msp_phone": "+6501234567",
  "msp_email": "support@msp.com",
  "msp_website": "http://wifi.sampledomain.com",
  "msp_external_id": "0015B000015bJEfQAM",
  "msp_tenant_name": "sampledomain Inc.",
  "mspLogoFileDataList": [
    + { ... }
  ],
  "preferredWisprProvider": {
    "id": "string",
    "createdDate": "2019-08-24T14:15:22Z",
    "updatedAt": "2019-08-24T14:15:22Z",
    "providerName": "string",
    "apiKey": "string",
    "apiSecret": "string",
    "customExternalProvider": true,
    + "auth": { ... },
    + "acct": { ... },
    "parentId": "string"
  },
  "domain_suffix": "string"
}
```

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId} can be used for this content.

PATH PARAMETERS

 customerId	string
required	Tenant Id of the MSP EC account to be retrieved.

Responses

- > 200 Ok
- > 401 Un Authorized
- > 403 Forbidden
- > 404 Not Found
- > 500 Server Error

GET /mspCustomers/{customerId}

Response samples

- 200
- 401
- 403
- 404
- 500

Content type

application/json

CopyExpand allCollapse all

```
{
  "msp_label": "msp-label",
  "name": "Acme Sales",
  "street_address": "350 West Java st",
  "state": "CA",
  "country": "US",
  "postal_code": "95089",
  "phone_number": "650-123-4567",
  "fax_number": "650-123-9999",
  "city": "Sunnyvale",
  "mapping_url": "https://map.google.com/zsdweews",
  "service_effective_date": "2019-09-14 01:12:51Z",
  "service_expiration_date": "2020-09-14 01:12:51Z",
  "is_active": "true",
  "tenant_id": "6173ca160495421c95be47b42b349067",
  "parent_tenant_id": "6173ca160495421c95be47b42b349067",
  "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
  "account_id": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
  "tier": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
  "logo_url": "string",
  "privacyFeatures": [
    + { ... }
  ]
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId} can be used for this content.

PATH PARAMETERS

customerId

required

string

Tenant ID of the MSP-EC account to be updated.

REQUEST BODY SCHEMA: application/json

required

name

required

string

[0 .. 255] characters

The name of the MSP-EC account.

street_address

	string or null	[0 .. 255] characters	The street address of the MSP-EC account.
state	string or null	[0 .. 255] characters	The state of the MSP-EC account.
country	string or null	[0 .. 255] characters	The country of the MSP-EC account.
postal_code	string or null	[0 .. 255] characters	The postal code of the MSP-EC account.
phone_number	string or null	[0 .. 255] characters	The phone number of the MSP-EC account.
fax_number	string or null	[0 .. 255] characters	The fax number of the MSP-EC account.
city	string or null	[0 .. 255] characters	The city of the MSP-EC account.
mapping_url	string or null	[0 .. 255] characters	The map URL of the MSP-EC account.
service_effective_date required	string		The effective date of the MSP-EC account.
service_expiration_date required	string		The expiration date of the MSP-EC account.
licenses >	object (License)		license information
tier	string		MSP-EC tier info
privacyFeatures >	Array of objects (PrivacyFeatureRequest)	[0 .. 1] itemsunique	Privacy features

Responses

- > 202 Accepted
- > 400 Bad Request
- > 403 Forbidden
- > 500 Server Error

PUT

/mspCustomers/{customerId}

Request samples

Payload

Content type

application/json

CopyExpand allCollapse all

{
 "name": "Acme Sales",
 "street_address": "350 West Java st",

```
"state": "CA",
"country": "US",
"postal_code": "95089",
"phone_number": "650-123-4567",
"fax_number": "650-123-9999",
"city": "Sunnyvale",
"mapping_url": "https://map.google.com/zsdweews",
"service_effective_date": "2019-09-14 01:12:51.805Z",
"service_expiration_date": "2020-09-14 01:12:51.805Z",
- "licenses": {
    "trialAction": "ACTIVATE",
    + "assignments": [ ... ],
    "subscription_start_date": "string",
    "subscription_end_date": "string"
  },
"tier": "GOLD, PLATINUM",
- "privacyFeatures": [
    + { ... }
  ]
}
```

Response samples

202

400

403

500

Content type

application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL DELETE /tenants/{tenantId} can be used for this content.

PATH PARAMETERS

→ **customerId** required string
Tenant ID of the MSP-EC account to be deleted.

Responses

> **202** Ok

> **500** Server Error

DELETE /mspCustomers/{customerId}



Response samples

202

500

Content type

application/json

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId}/adminDelegations can be used for this content.

PATH PARAMETERS

 customerId required	string MSP-EC Tenant ID
--	----------------------------

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

GET /mspCustomers/{customerId}/mspadmins

Response samples

200

404

500

Content type

application/json

Copy Expand all Collapse all

```
[
  - {
    "msp_admin_id": "4c2b196a205d11ea978f-2e728ce88125",
    "msp_admin_role": "PRIME_ADMIN"
  }
]
```

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId}/adminDelegations can be used for this content.

PATH PARAMETERS

 customerId required	string MSP EC Tenant Id
--	----------------------------

REQUEST BODY SCHEMA: application/json
required

Array [

 msp_admin_id required	string
---	--------

→ msp_admin_role required	The admin ID of MSP tenant.
	string [0 .. 255] characters The admin role of the first MSP administrator.

Responses

- > 202 Accepted
- > 400 Bad Request
- > 500 Server Error

PUT /mspCustomers/{customerId}/mspadmins

Request samples

Payload

Content type

application/json

Copy Expand all Collapse all

[
 {
 "msp_admin_id": "4c2b196a205d11ea978f-2e728ce88125",
 "msp_admin_role": "PRIME_ADMIN"
 }
]

Response samples

202 400 500

Content type

application/json

Copy

{
 "requestId": "string",
 "tenantId": "string"
}

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId}/adminDelegations can be used for this content.

PATH PARAMETERS	
→ customerId required	string MSP EC Tenant Id

REQUEST BODY SCHEMA: application/json

required

mspec_list >	Array of objects (MspAdminRole) List of MSP EC admins to be assigned.
delegation_type required	string The type of MSP EC delegated tenant.
privilege_group_ids	Array of strings unique Privilege groups to manage accounts.

Responses

- > 202 Accepted
- > 400 Bad Request
- > 500 Server Error

PUT /mspCustomers/{customerId}/delegatorAdmins

Request samples

Payload

Content type

application/json

Copy

Expand all

Collapse all

```
{
  - "mspec_list": [
    + { ... }
  ],
  "delegation_type": "delegationtype",
  - "privilege_group_ids": [
    "string"
  ]
}
```

Response samples

202

400

500

Content type

application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId}/admins/{adminId} can be used for this content.

PATH PARAMETERS

customerId required	string Tenant ID of the MSP-EC administrator to be retrieved.
adminId required	string Admin Id of the MSP EC administrator to be retrieved.

Responses

- > 200 Ok
- > 404 Not Found
- > 500 Server Error

GET /mspCustomers/{customerId}/admins/{adminId}

Response samples

200404500

Content type
application/json

Copy

```
{
  "email": "john.wang@sampldomain.com",
  "user_name": "JohnWang or john.wang@sampldomain.com",
  "full_name": "John Wang",
  "first_name": "John",
  "last_name": "Wang"
}
```

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId}/admins/{adminId} can be used for this content.

PATH PARAMETERS

customerId required	string Tenant Id of the MSP EC administrator to be updated.
adminId required	string Admin Id of the MSP EC administrator to be updated.

REQUEST BODY SCHEMA: application/json
required

email required	string [0 .. 255] characters The email address of the MSP EC administrator.
user_name required	string or null [0 .. 255] characters The user name of the MSP EC administrator.
full_name	string or null [0 .. 255] characters The full name of the MSP EC administrator.
first_name required	string or null [0 .. 64] characters The first name of the MSP EC administrator.

last_name

string or null [0 .. 64] characters

The last name of the MSP EC administrator.

Responses

- 204 No Content
- > 400 Bad Request
- > 500 Server Error

PUT /mspCustomers/{customerId}/admins/{adminId}

Request samples

Payload

Content type
application/json

```
{
  "email": "john.wang@samplomain.com",
  "user_name": "JohnWang or john.wang@samplomain.com",
  "full_name": "John Wang",
  "first_name": "John",
  "last_name": "Wang"
}
```

Copy

Response samples

400 500

Content type
application/json

```
{
  "errors": {
    "property1": { },
    "property2": { }
  }
}
```

Copy Expand all Collapse all

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL DELETE /tenants/{tenantId}/admins/{adminId} can be used for this content.

PATH PARAMETERS

customerId required	string Tenant ID of the MSP-EC administrator to be deleted.
adminId required	string Admin Id of the MSP-EC administrator to be deleted.

Responses

— 204 No Content

> 500 Server Error

DELETE /mspCustomers/{customerId}/admins/{adminId}

Response samples

500

Content type
application/json

Copy Expand all Collapse all

```
{
  "errors": {
    "property1": { },
    "property2": { }
  }
}
```

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025.

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

GET /mspCustomers

Response samples

200

404

500

Content type
application/json

Copy Expand all Collapse all

```
[
  {
    "msp_label": "msp-label",
    "name": "Acme Sales",
    "street_address": "350 West Java st",
    "state": "CA",
    "country": "US",
    "postal_code": "95089",
    "phone_number": "650-123-4567",
    "fax_number": "650-123-9999",
    "city": "Sunnyvale",
    "mapping_url": "https://map.google.com/zsdweews",
    "service_effective_date": "2019-09-14 01:12:51Z",
  }
]
```

```

    "service_expiration_date": "2020-09-14 01:12:51Z",
    "is_active": "true",
    "tenant_id": "6173ca160495421c95be47b42b349067",
    "parent_tenant_id": "6173ca160495421c95be47b42b349067",
    "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
    "account_id": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "tier": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "logo_url": "string",
+   "privacyFeatures": [ ... ]
  }
}

```

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL POST /tenants can be used for this content.

REQUEST BODY SCHEMA: application/vnd.ruckus.v1.2+json ▼
 required

account_id	string	[0 .. 255] characters
name	string	[2 .. 255] characters The name of MSP-EC account.
street_address	string or null	[0 .. 255] characters The MSP-EC mailing address' street name and number.
state	string or null	[0 .. 255] characters The MSP-EC mailing address' geographical state.
country	string or null	[0 .. 255] characters The MSP-EC mailing address' country.
postal_code	string or null	[0 .. 255] characters The MSP-EC mailing address' postal code.
phone_number	string or null	[0 .. 255] characters The MSP-EC's phone number.
fax_number	string or null	[0 .. 255] characters The MSP-EC's fax number.
city	string or null	[0 .. 255] characters The MSP-EC mailing address' city.
mapping_url	string or null	[0 .. 255] characters The map URL corresponding to the MSP-EC's mailing address.
service_effective_date	string	The date when the MSP-EC's service started.
service_expiration_date	string	The date when the MSP-EC's service terminates/terminated.
admin_email	string	[0 .. 255] characters The email address of the first MSP-EC administrator added to the account by the MSP.
admin_firstname	string or null	[0 .. 64] characters The first name of the first MSP-EC administrator added to the account by the MSP.
admin_lastname	string or null	[0 .. 64] characters The last name of the first MSP-EC administrator added to the account by the MSP.
admin_role	string	[0 .. 255] characters The admin role of the first MSP-EC administrator.

tenant_type	string [0 .. 25] characters The tenant type of the MSP EC administrator.
licenses >	object (License) license information
delegations >	Array of objects (EcDelegation) unique Grant or revoke access to tenants to manage the customer.
admin_delegations >	Array of objects (MspAdminRole) unique Grant or revoke access to admins to manage the customer.
tier	string MSP-EC tier info

Responses

- > 202 Accepted
- > 400 Bad Request
- > 500 Server Error

POST /mspCustomers

Request samples

Payload

Content type
application/vnd.ruckus.v1.2+json

Copy Expand all Collapse all

```
{
  "account_id": "string",
  "name": "Acme Sales",
  "street_address": "350 West Java st",
  "state": "CA",
  "country": "US",
  "postal_code": "95089",
  "phone_number": "650-123-4567",
  "fax_number": "650-123-9999",
  "city": "Sunnyvale",
  "mapping_url": "https://map.google.com/zsdweews",
  "service_effective_date": "2019-09-14 01:12:51Z",
  "service_expiration_date": "2020-09-14 01:12:51Z",
  "admin_email": "john.wang@sampldomain.com",
  "admin_firstname": "John",
  "admin_lastname": "Wang",
  "admin_role": "PRIME_ADMIN,ADMIN,READ_ONLY",
  "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
  "licenses": {
    "trialAction": "ACTIVATE",
    + "assignments": [ ... ],
    "subscription_start_date": "string",
    "subscription_end_date": "string"
  },
  "delegations": [
    + { ... }
  ]
}
```

```
    },
    "admin_delegations": [
      + { ... }
    ],
    "tier": "GOLD, PLATINUM"
  }
}
```

Response samples

202

400

500

Content type

application/vnd.ruckus.v1.2+json

Copy

"string"

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId}/invitations can be used for this content.

PATH PARAMETERS

customerId string
required Tenant Id of the MSP EC account

REQUEST BODY SCHEMA: application/json
required

admin_email string [0 .. 255] characters
required The email of the MSP-EC administrator.

resend boolean
Indicate if this is to resend in case of email got lost.

Responses

— 200 OK

— 204 No Content

> 400 Bad Request

> 500 Server Error

POST /mspCustomers/{customerId}/invitations

Request samples

Payload

Content type

application/json

Copy

```
{
  "admin_email": "john.wang@sampledomain.com",
  "resend": false
}
```

```
"resend": false
```

```
}
```

Response samples

400

500

Content type

application/json

Copy

Expand all

Collapse all

```
{
  "errors": {
    "property1": { },
    "property2": { }
  }
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenantActivations/supportStatus/{tenantId} can be used for this content.

PATH PARAMETERS

 customerId	string
required	MSP-EC Tenant Id

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

GET /mspCustomers/{customerId}/delegations



Response samples

200

404

500

Content type

application/json

Copy

```
"string"
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenantActivations/supportStatus/{tenantId} can be used for this content.

PATH PARAMETERS

customerId required	string MSP-EC Tenant Id
---	---

Responses

- > 201 Created
- > 500 Server Error

POST

 /mspCustomers/{customerId}/delegations

Response samples

201

500

Content type

application/json

"string"

Copy

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL DELETE /tenantActivations/supportStatus/{tenantId} can be used for this content.

PATH PARAMETERS

customerId required	string MSP-EC Tenant Id
---	---

Responses

- > 204 No Content
- > 400 Bad Request
- > 500 Server Error

DELETE

 /mspCustomers/{customerId}/delegations

Response samples

204

400

500

Content type

application/json

"string"

Copy

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PATCH /adminDelegations can be used for this content.

REQUEST BODY SCHEMA: application/json
required

associations > Array of objects (MspAdmin) [1 .. 200] items unique

Responses

- > 202 Accepted
- > 400 Bad Request
- > 500 Server Error

PATCH /mspCustomers/mspAdmins/associations

Request samples

Payload

Content type
application/json

Copy Expand all Collapse all

```
{
  "associations": [
    { ... }
  ]
}
```

Response samples

202 400 500

Content type
application/json

Copy

```
"string"
```

Deprecated **Deprecated**

The following method will be removed no sooner than 09/08/2025. The following URL PATCH /tenantDelegations can be used for this content.

REQUEST BODY SCHEMA: application/json
required

AssignDelegatedRequest > Array of objects (AssignDelegatedRequest)
List of tech partner details.

Responses

- > 202 Accepted

> **400** Bad Request

> **500** Server Error

PATCH /mspCustomers/delegations



Request samples

Payload

Content type
application/json

Copy Expand all Collapse all

```
{
  "AssignDelegatedRequest": [
    { ... }
  ]
}
```

Response samples

202

400

500

Content type
application/json

Copy

"string"

Deprecated **Deprecated**

The following method will be removed no sooner than 09/08/2025.

Responses

> **200** Ok

> **500** Server Error

GET /mspLabels/baseUrls



Response samples

200

500

Content type
application/json

Copy

"string"

Deprecated **Deprecated**

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId} can be used for this content.

PATH PARAMETERS

customerId required	string MSP EC Tenant Id
---	---

Responses

- > 200 Ok
- > 404 Not Found
- > 500 Server Error

GET

/mspCustomers/{customerId}/logoUrls

Response samples

200

404

500

Content type

application/json

"string"

Copy

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId}/admins can be used for this content.

PATH PARAMETERS

customerId required	string Tenant ID of the MSP-EC administrator list to be retrieved.
---	--

Responses

- > 200 Ok
- > 404 Not Found
- > 500 Server Error

GET

/mspCustomers/{customerId}/admins

Response samples

200

404

500

Content type

application/json

"string"

Copy

Deprecated

Deprecated

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025.

PATH PARAMETERS

 <code>customerId</code> required	string Tenant ID of the tenant to get MSP data.
--	--

Responses

- > 200 Ok
- > 404 Not Found
- > 500 Server Error

GET /mspCustomers/{customerId}/activationStatus

Response samples

- 200
- 404
- 500

Content type
application/json

Copy Expand all Collapse all

```
{
  "id": "string",
  "createdDate": "2019-08-24T14:15:22Z",
  "updatedDate": "2019-08-24T14:15:22Z",
  "properties": {
    "property1": { },
    "property2": { }
  },
  "tenantActivated": true,
  "wifiActivated": true,
  "switchActivated": true,
  "parentId": "string"
}
```

Admin Delegation Management

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId}/adminDelegations can be used for this content.

PATH PARAMETERS

 <code>customerId</code> required	string MSP-EC Tenant ID
--	----------------------------

Responses

-

> **200** Ok

> **404** Not Found

> **500** Server Error

GET /mspCustomers/{customerId}/mspadmins

Response samples

200

404

500

Content type

application/json

Copy

Expand all

Collapse all

```
[
  - {
    "msp_admin_id": "4c2b196a205d11ea978f-2e728ce88125",
    "msp_admin_role": "PRIME_ADMIN"
  }
]
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId}/adminDelegations can be used for this content.

PATH PARAMETERS

customerId string
required MSP EC Tenant Id

REQUEST BODY SCHEMA: application/json
required

Array [

msp_admin_id	string
required	The admin ID of MSP tenant.
msp_admin_role	string [0..255] characters
required	The admin role of the first MSP administrator.

]

Responses

> **202** Accepted

> **400** Bad Request

> **500** Server Error

PUT /mspCustomers/{customerId}/mspadmins

Request samples

Payload

Content type

application/json

Copy Expand all Collapse all

```
[
  - {
    "msp_admin_id": "4c2b196a205d11ea978f-2e728ce88125",
    "msp_admin_role": "PRIME_ADMIN"
  }
]
```

Response samples

202

400

500

Content type

application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId}/adminDelegations can be used for this content.

PATH PARAMETERS

customerId	string
required	MSP EC Tenant Id

REQUEST BODY SCHEMA: application/json
required

mspec_list	Array of objects (MspAdminRole) List of MSP EC admins to be assigned.
delegation_type	string
required	The type of MSP EC delegated tenant.
privilege_group_ids	Array of strings unique Privilege groups to manage accounts.

Responses

> 202 Accepted

> 400 Bad Request

> 500 Server Error

PUT /mspCustomers/{customerId}/delegatorAdmins

Request samples

Payload

Content type

application/json

Copy Expand all Collapse all

```
{
  - "mspec_list": [
    + { ... }
  ],
  "delegation_type": "delegationtype",
  - "privilege_group_ids": [
    + "string"
  ]
}
```

Response samples

202

400

500

Content type

application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId}/admins/{adminId} can be used for this content.

PATH PARAMETERS

 customerId required	string Tenant ID of the MSP-EC administrator to be retrieved.
 adminId required	string Admin Id of the MSP EC administrator to be retrieved.

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

GET /mspCustomers/{customerId}/admins/{adminId}



Response samples

200

404

500

Content type

application/json

Copy

```
{
  "email": "john.wang@sampledomain.com",
  "user_name": "JohnWang or john.wang@sampledomain.com",
  "full_name": "John Wang",
  "first_name": "John",
  "last_name": "Wang"
}
```

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId}/admins/{adminId} can be used for this content.

PATH PARAMETERS

 customerId required	string Tenant Id of the MSP EC administrator to be updated.
 adminId required	string Admin Id of the MSP EC administrator to be updated.

REQUEST BODY SCHEMA: application/json

required

 email required	string [0 .. 255] characters The email address of the MSP EC administrator.
 user_name required	string or null [0 .. 255] characters The user name of the MSP EC administrator.
 full_name	string or null [0 .. 255] characters The full name of the MSP EC administrator.
 first_name required	string or null [0 .. 64] characters The first name of the MSP EC administrator.
 last_name	string or null [0 .. 64] characters The last name of the MSP EC administrator.

Responses

— **204** No Content

> **400** Bad Request

> **500** Server Error

PUT /mspCustomers/{customerId}/admins/{adminId}



Request samples

Payload

Content type
application/json

Copy

```
{
  "email": "john.wang@sampledomain.com",
```

```
"user_name": "JohnWang or john.wang@sampledomain.com",
"full_name": "John Wang",
"first_name": "John",
"last_name": "Wang"
}
```

Response samples

400

500

Content type
application/json

Copy Expand all Collapse all

```
{
  "errors": {
    "property1": { },
    "property2": { }
  }
}
```

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL DELETE /tenants/{tenantId}/admins/{adminId} can be used for this content.

PATH PARAMETERS

 customerId required	string Tenant ID of the MSP-EC administrator to be deleted.
 adminId required	string Admin Id of the MSP-EC administrator to be deleted.

Responses

— 204 No Content

> 500 Server Error

DELETE /mspCustomers/{customerId}/admins/{adminId}



Response samples

500

Content type
application/json

Copy Expand all Collapse all

```
{
  "errors": {
    "property1": { },
    "property2": { }
  }
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PATCH /adminDelegations can be used for this content.

REQUEST BODY SCHEMA: application/json
required

associations >	Array of objects (MspAdmin)	[1 .. 200] items	unique
----------------	-----------------------------	--------------------	--------

Responses

- > 202 Accepted
- > 400 Bad Request
- > 500 Server Error

PATCH /mspCustomers/mspAdmins/associations

Request samples

Payload

Content type

application/json

Copy Expand all Collapse all

```
{
  "associations": [
    { ... }
  ]
}
```

Response samples

202

400

500

Content type

application/json

Copy

```
"string"
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId}/admins can be used for this content.

PATH PARAMETERS

customerId required	string Tenant ID of the MSP-EC administrator list to be retrieved.
------------------------	---

Responses

-

> **200** Ok

> **404** Not Found

> **500** Server Error

GET /mspCustomers/{customerId}/admins

Response samples

200

404

500

Content type

application/json

Copy

"string"

Resend email Invitation

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId}/invitations can be used for this content.

PATH PARAMETERS

customerId
required string
Tenant Id of the MSP EC account

REQUEST BODY SCHEMA: application/json
required

admin_email
required string [0 .. 255] characters
The email of the MSP-EC administrator.

resend
boolean
Indicate if this is to resend in case of email got lost.

Responses

— **200** OK

— **204** No Content

> **400** Bad Request

> **500** Server Error

POST /mspCustomers/{customerId}/invitations

Request samples

Payload

Content type

application/json

Copy

```
{
  "admin_email": "john.wang@sampledomain.com",
  "resend": false
}
```

Response samples

400

500

Content type
application/json

Copy Expand all Collapse all

```
{
  "errors": {
    "property1": { },
    "property2": { }
  }
}
```

Support Team assistance

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenantActivations/supportStatus/{tenantId} can be used for this content.

PATH PARAMETERS

 customerId	string
required	MSP-EC Tenant Id

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

GET /mspCustomers/{customerId}/delegations



Response samples

200

404

500

Content type
application/json

Copy

"string"

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenantActivations/supportStatus/{tenantId} can be used for this content.

PATH PARAMETERS

customerId required	string MSP-EC Tenant Id
---	---

Responses

- > 201 Created
- > 500 Server Error

POST /mspCustomers/{customerId}/delegations

Response samples

201500

Content type

application/json

"string"

Copy

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL DELETE /tenantActivations/supportStatus/{tenantId} can be used for this content.

PATH PARAMETERS

customerId required	string MSP-EC Tenant Id
---	---

Responses

- > 204 No Content
- > 400 Bad Request
- > 500 Server Error

DELETE /mspCustomers/{customerId}/delegations

Response samples

204400500

Content type

application/json

"string"

Copy

Enable Support Team assistance

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenantActivations/supportStatus/{tenantId} can be used for this content.

PATH PARAMETERS

 customerId required	string MSP-EC Tenant Id
--	----------------------------

Responses

- > **201** Created
- > **500** Server Error

POST /mspCustomers/{customerId}/delegations

Response samples

201500

Content type

application/json

"string"

Copy

Disable Support Team assistance

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL DELETE /tenantActivations/supportStatus/{tenantId} can be used for this content.

PATH PARAMETERS

 customerId required	string MSP-EC Tenant Id
--	----------------------------

Responses

- > **204** No Content
- > **400** Bad Request
- > **500** Server Error

DELETE /mspCustomers/{customerId}/delegations

Response samples

204400500

Content type

application/json

"string"

Copy

Manage Firmware Upgrade Schedules

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL POST /firmwareUpgradeSchedules can be used for this content.

REQUEST BODY SCHEMA: application/json

required

operation

required

string [1 .. 255] characters

The bulk operation type.

data >

object (DataRequest)

The bulk operation data.

Responses

> 202 Accepted

> 400 Bad Request

> 500 Server Error

POST /mspCustomers/firmwareUpgradeSchedules

Request samples

Payload

Content type

application/json

Copy

Expand all

Collapse all

```
{  "operation": "AP_FIRMWARE_UPGRADE",  "data": {    + "mspEcList": [ ... ],    + "autoSchedule": { ... },    + "manualSchedule": { ... }  }}
```

Response samples

202400500

Content type

application/json

"string"

Copy

Tenant Delegation Management

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId}/tenantDelegations can be used for this content.

PATH PARAMETERS

→ integratorId string
required MspEc Delegated Id

QUERY PARAMETERS

→ delegationType string
required

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

GET /mspIntegrators/{integratorId}

Response samples

200

404

500

Content type
application/json

Copy Expand all Collapse all

```
{
  "mspec_list": [
    "string"
  ],
  "delegation_type": "delegationtype",
  "delegated_to": "delegationtenantid",
  "expiry_date": "string"
}
```

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId}/tenantDelegations can be used for this content.

PATH PARAMETERS

→ integratorId string
required MSP EC delegated id

mspec_list	Array of strings unique List of MSP EC to be assigned.
delegation_type required	string The type of MSP EC delegated tenant.
number_of_days	string Expiry days for MSP EC to delegated tenant.
isManageAllEcs	boolean Flag to admins to manage account.

Responses

- > 202 Accepted
- > 400 Bad Request
- > 500 Server Error

PATCH /mspIntegrators/{integratorId}

Request samples

Payload

Content type
application/json

CopyExpand allCollapse all

```
{
  "mspec_list": [
    "string"
  ],
  "delegation_type": "delegationtype",
  "number_of_days": "1-60",
  "isManageAllEcs": true
}
```

Response samples

202400500

Content type
application/json

Copy

```
"string"
```

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PATCH /tenantDelegations can be used for this content.

→ AssignDelegatedRequest > Array of objects (AssignDelegatedRequest)
List of tech partner details.

Responses

- > 202 Accepted
- > 400 Bad Request
- > 500 Server Error

PATCH /mspCustomers/delegations

Request samples

Payload

Content type
application/json

Copy Expand all Collapse all

{
 "AssignDelegatedRequest": [
 { ... }
]
}

Response samples

202 400 500

Content type
application/json

Copy

"string"

Reactivation and Deactivation

Deprecated **Deprecated**

The following method will be removed no sooner than 09/08/2025.

PATH PARAMETERS

→ customerId
required

string
Tenant ID of the tenant to get MSP data.

Responses

- > 200 Ok
- > 404 Not Found
-

GET /mspCustomers/{customerId}/activationStatus



Response samples

200

404

500

Content type

application/json

Copy

Expand all

Collapse all

```
{
  "id": "string",
  "createdDate": "2019-08-24T14:15:22Z",
  "updatedAt": "2019-08-24T14:15:22Z",
  "properties": {
    "property1": { },
    "property2": { }
  },
  "tenantActivated": true,
  "wifiActivated": true,
  "switchActivated": true,
  "parentId": "string"
}
```