

MSP Services (V0.3.3)

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Documentation for Dashboard API

[Ruckus Network Technical Documents](#)

Managed-Tenant Operations

Managed-Tenant Operations

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId} can be used for this content.

PATH PARAMETERS

→ customerId required	string Tenant Id of the MSP EC account to be retrieved.
---------------------------------	--

Responses

> **200** Ok

> **401** Un Authorized

> **403** Forbidden

> **404** Not Found

> **500** Server Error

GET /mspCustomers/{customerId}

Response samples

200

401

403

404

500

Content type

application/json

Copy Expand all Collapse all

```
{
  "msp_label": "msp-label",
  "name": "Acme Sales",
  "street_address": "350 West Java st",
  "state": "CA",
  "country": "US",
  "postal_code": "95089",
  "phone_number": "650-123-4567",
  "fax_number": "650-123-9999",
  "city": "Sunnyvale",
  "mapping_url": "https://map.gogle.com/zsdweews",
  "service_effective_date": "2019-09-14 01:12:51Z"
```

```

    "service_effective_date": "2019-09-14 01:12:51Z",
    "service_expiration_date": "2020-09-14 01:12:51Z",
    "is_active": "true",
    "tenant_id": "6173ca160495421c95be47b42b349067",
    "parent_tenant_id": "6173ca160495421c95be47b42b349067",
    "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
    "account_id": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "tier": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "logo_url": "string",
    - "privacyFeatures": [
      + { ... }
    ]
  }
}

```

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId} can be used for this content.

PATH PARAMETERS

→ customerId required	string Tenant ID of the MSP-EC account to be updated.
---------------------------------	--

REQUEST BODY SCHEMA: application/json required

→ name required	string [0 .. 255] characters The name of the MSP-EC account.
→ street_address	string or null [0 .. 255] characters The street address of the MSP-EC account.
→ state	string or null [0 .. 255] characters The state of the MSP-EC account.
→ country	string or null [0 .. 255] characters The country of the MSP-EC account.
→ postal_code	string or null [0 .. 255] characters The postal code of the MSP-EC account.
→ phone_number	string or null [0 .. 255] characters The phone number of the MSP-EC account.
→ fax_number	string or null [0 .. 255] characters The fax number of the MSP-EC account.
→ city	string or null [0 .. 255] characters The city of the MSP-EC account.
→ mapping_url	string or null [0 .. 255] characters The map URL of the MSP-EC account.
→ service_effective_date required	string The effective date of the MSP-EC account.
→ service_expiration_date required	string The expiration date of the MSP-EC account.
→ licenses >	object (License)

	license information
tier	string MSP-EC tier info
privacyFeatures >	Array of objects (PrivacyFeatureRequest) [0 .. 1] items unique Privacy features

Responses

> **202** Accepted

> **400** Bad Request

> **403** Forbidden

> **500** Server Error

PUT /mspCustomers/{customerId}

Request samples

Payload

Content type

application/json

Copy Expand all Collapse all

```
{
  "name": "Acme Sales",
  "street_address": "350 West Java st",
  "state": "CA",
  "country": "US",
  "postal_code": "95089",
  "phone_number": "650-123-4567",
  "fax_number": "650-123-9999",
  "city": "Sunnyvale",
  "mapping_url": "https://map.google.com/zsdweews",
  "service_effective_date": "2019-09-14 01:12:51.805Z",
  "service_expiration_date": "2020-09-14 01:12:51.805Z",
  "licenses": {
    "trialAction": "ACTIVATE",
    + "assignments": [ ... ],
    "subscription_start_date": "string",
    "subscription_end_date": "string"
  },
  "tier": "GOLD, PLATINUM",
  "privacyFeatures": [
    + { ... }
  ]
}
```

Response samples

202

400

403

500

Content type

application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL DELETE /tenants/{tenantId} can be used for this content.

PATH PARAMETERS

→ customerId
required

string

Tenant ID of the MSP-EC account to be deleted.

Responses

> 202 Ok

> 500 Server Error

DELETE /mspCustomers/{customerId}



Response samples

202

500

Content type

application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025.

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

GET /mspCustomers

Response samples

200

404

500

Content type

application/json

Copy Expand all Collapse all

```
[
  - {
    "msp_label": "msp-label",
    "name": "Acme Sales",
    "street_address": "350 West Java st",
    "state": "CA",
    "country": "US",
    "postal_code": "95089",
    "phone_number": "650-123-4567",
    "fax_number": "650-123-9999",
    "city": "Sunnyvale",
    "mapping_url": "https://map.google.com/zsdweews",
    "service_effective_date": "2019-09-14 01:12:51Z",
    "service_expiration_date": "2020-09-14 01:12:51Z",
    "is_active": "true",
    "tenant_id": "6173ca160495421c95be47b42b349067",
    "parent_tenant_id": "6173ca160495421c95be47b42b349067",
    "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
    "account_id": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "tier": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "logo_url": "string",
    + "privacyFeatures": [ ... ]
  }
]
```

Deprecated **Deprecated**

The following method will be removed no sooner than 09/08/2025. The following URL POST /tenants can be used for this content.

REQUEST BODY SCHEMA: application/vnd.ruckus.v1.2+json

required

account_id	string [0..255] characters
name	string [2..255] characters The name of MSP-EC account.
street_address	string or null [0..255] characters The MSP-EC mailing address' street name and number.
state	string or null [0..255] characters

	The MSP-EC mailing address' geographical state.
country	string or null [0 .. 255] characters The MSP-EC mailing address' country.
postal_code	string or null [0 .. 255] characters The MSP-EC mailing address' postal code.
phone_number	string or null [0 .. 255] characters The MSP-EC's phone number.
fax_number	string or null [0 .. 255] characters The MSP-EC's fax number.
city	string or null [0 .. 255] characters The MSP-EC mailing address' city.
mapping_url	string or null [0 .. 255] characters The map URL corresponding to the MSP-EC's mailing address.
service_effective_date	string The date when the MSP-EC's service started.
service_expiration_date	string The date when the MSP-EC's service terminates/terminated.
admin_email	string [0 .. 255] characters The email address of the first MSP-EC administrator added to the account by the MSP.
admin_firstname	string or null [0 .. 64] characters The first name of the first MSP-EC administrator added to the account by the MSP.
admin_lastname	string or null [0 .. 64] characters The last name of the first MSP-EC administrator added to the account by the MSP.
admin_role	string [0 .. 255] characters The admin role of the first MSP-EC administrator.
tenant_type	string [0 .. 25] characters The tenant type of the MSP EC administrator.
licenses >	object (License) license information
delegations >	Array of objects (EcDelegation) unique Grant or revoke access to tenants to manage the customer.
admin_delegations >	Array of objects (MspAdminRole) unique Grant or revoke access to admins to manage the customer.
tier	string MSP-EC tier info

Responses

> **202** Accepted

> **400** Bad Request

POST /mspCustomers

Request samples

Payload

Content type

application/vnd.ruckus.v1.2+json

Copy Expand all Collapse all

```
{
  "account_id": "string",
  "name": "Acme Sales",
  "street_address": "350 West Java st",
  "state": "CA",
  "country": "US",
  "postal_code": "95089",
  "phone_number": "650-123-4567",
  "fax_number": "650-123-9999",
  "city": "Sunnyvale",
  "mapping_url": "https://map.gogle.com/zsdweews",
  "service_effective_date": "2019-09-14 01:12:51Z",
  "service_expiration_date": "2020-09-14 01:12:51Z",
  "admin_email": "john.wang@sampledomain.com",
  "admin_firstname": "John",
  "admin_lastname": "Wang",
  "admin_role": "PRIME_ADMIN,ADMIN,READ_ONLY",
  "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
  "licenses": {
    "trialAction": "ACTIVATE",
    + "assignments": [ ... ],
    "subscription_start_date": "string",
    "subscription_end_date": "string"
  },
  "delegations": [
    + { ... }
  ],
  "admin_delegations": [
    + { ... }
  ],
  "tier": "GOLD, PLATINUM"
}
```

Response samples

202

400

500

Content type

application/vnd.ruckus.v1.2+json

Copy

"string"

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId} can be used for this content.

PATH PARAMETERS

→ customerId required	string MSP EC Tenant Id
---------------------------------	----------------------------

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

GET /mspCustomers/{customerId}/logoUrls

Response samples

200

404

500

Content type

application/json

"string"

Copy

Managed Brand Operations

Managed Brand Operations

Check MSP Label Deprecated

This endpoint GET /mspLabels/{mspLabel} is deprecated and scheduled for removal.

PATH PARAMETERS

→ mspLabel required	string MSP Label
-------------------------------	---------------------

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

GET /mspLabels/{mspLabel}

Response samples

200

404

500

Content type

application/json

Copy

"string"

Brand Settings

Retrieve Brand Settings Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /brandings can be used for this content.

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

GET /mspLabels

Response samples

200

404

500

Content type

application/json

Copy

Expand all

Collapse all

```
{
  "msp_label": "msp-label",
  "logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "alarm_notification_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "ping_notification_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "mlisa_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "ping_login_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "default_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "msp_fqdn": "wifi.sampledomain.com",
  "contact_support_url": "http://support.sampledomain.com/",
  "contact_support_behavior": "redirect",
  "open_case_url": "http://support.sampledomain.com/opencase",
  "open_case_behavior": "redirect",
  "my_open_case_url": "http://support.sampledomain.com/myopencase",
  "my_open_case_behavior": "redirect",
  "change_password_url": "http://wifi.sampledomain.com/password",
  "msp_phone": "+6501234567",
```

```

"msp_email": "support@msp.com",
"msp_website": "http://wifi.sampledomain.com",
"msp_external_id": "0015B000015bJEfQAM",
"msp_tenant_name": "sampledomain Inc.",
- "mspLogoFileDataList": [
+ { ... }
],
- "preferredWisprProvider": {
+ "id": "string",
+ "createdDate": "2019-08-24T14:15:22Z",
+ "updatedDate": "2019-08-24T14:15:22Z",
+ "providerName": "string",
+ "apiKey": "string",
+ "apiSecret": "string",
+ "customExternalProvider": true,
+ "auth": { ... },
+ "acct": { ... },
+ "parentId": "string"
},
"domain_suffix": "string"
}

```

Update Brand Settings Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /brandings can be used for this content.

REQUEST BODY SCHEMA: application/json
required

msp_label required	string [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9] The MSP label.
logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of logo file.
alarm_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of alarm notification logo file.
ping_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of ping notification logo file.
mlisa_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of Ruckus Analytics logo file.
ping_login_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of ping login logo file.
default_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of default logo file.
msp_fqdn	string or null [0..255] characters ^\$ [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9](\... Show pattern The FQDN of MSP portal.
contact_support_url	string or null [0..255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,61}... Show pattern The URL at which to obtain customer support from your MSP.
contact_support_behavior	string or null [0..255] characters The contact support behavior of MSP tenant.

open_case_url	string or null <code>[0 .. 255] characters</code> <code>^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The URL at which to open a customer support case with your MSP.
open_case_behavior	string or null <code>[0 .. 255] characters</code> The open case behavior of MSP tenant.
my_open_case_url	string or null <code>[0 .. 255] characters</code> <code>^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The URL to view your open customer support cases.
my_open_case_behavior	string or null <code>[0 .. 255] characters</code> The my open case behavior of MSP tenant.
change_password_url	string or null <code>[0 .. 255] characters</code> <code>^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The change password URL of MSP tenant.
misp_phone	string or null <code>[0 .. 255] characters</code> Your MSP's customer-support phone number.
misp_email	string or null <code>[0 .. 255] characters</code> Your MSP's customer-support email address.
misp_website	string or null <code>[0 .. 255] characters</code> <code>^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern Your MSP's website.
mispLogoFileDataList >	Array of objects (MispLogoFileData)
preferredWisprProvider >	object (PreferredWisprProvider)

Responses

- > 202 Accepted
- > 400 Bad Request
- > 500 Server Error

PUT /mispLabels

Request samples

Payload

Content type

application/json

Copy

Expand all

Collapse all

```
{
  "misp_label": "misp-label",
  "logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "alarm_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "mlisa_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_login_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png"
```

```

    ping_login_logo_uuid": "b183ae56e0811e98a342a2ae2dbcce4-001.png",
    "default_logo_uuid": "b183ae56e0811e98a342a2ae2dbcce4-001.png",
    "msp_fqdn": "wifi.sampledomain.com",
    "contact_support_url": "https://support.sampledomain.com/",
    "contact_support_behavior": "redirect",
    "open_case_url": "http://support.sampledomain.com/opencase",
    "open_case_behavior": "redirect",
    "my_open_case_url": "http://support.sampledomain.com/myopencase",
    "my_open_case_behavior": "redirect",
    "change_password_url": "http://wifi.sampledomain.com/password",
    "msp_phone": "408-123-5678",
    "msp_email": "joho.wang@sampledomain.com",
    "msp_website": "http://wifi.sampledomain.com/",
    "mspLogoFileDataList": [
      + { ... }
    ],
    "preferredWisprProvider": {
      "id": "string",
      "createdDate": "2019-08-24T14:15:22Z",
      "providerName": "string",
      "apiKey": "string",
      "apiSecret": "string",
      "customExternalProvider": true,
      + "auth": { ... },
      + "acct": { ... }
    }
  }
}

```

Response samples

202

400

500

Content type

application/json

Copy

```

{
  "requestId": "string",
  "tenantId": "string"
}

```

Add Brand Settings Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL POST /brandings can be used for this content.

REQUEST BODY SCHEMA: application/json

required

msp_label required	string [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9] The MSP label.
logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\._-]+\$ The ID of logo file.
alarm_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\._-]+\$ The ID of alarm notification logo file.

ping_notification_logo_uuid	string or null <code>^[a-zA-Z0-9~\._ -]+</code> The ID of ping notification logo file.
mlisa_logo_uuid	string or null <code>^[a-zA-Z0-9~\._ -]+</code> The ID of Ruckus Analytics logo file.
ping_login_logo_uuid	string or null <code>^[a-zA-Z0-9~\._ -]+</code> The ID of ping login logo file.
default_logo_uuid	string or null <code>^[a-zA-Z0-9~\._ -]+</code> The ID of default logo file.
msp_fqdn	string or null <code>[0..255] characters</code> <code>^[a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9](\...</code> Show pattern The FQDN of MSP portal.
contact_support_url	string or null <code>[0..255] characters</code> <code>^ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,61}</code> Show pattern The URL at which to obtain customer support from your MSP.
contact_support_behavior	string or null <code>[0..255] characters</code> The contact support behavior of MSP tenant.
open_case_url	string or null <code>[0..255] characters</code> <code>^ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,61}</code> Show pattern The URL at which to open a customer support case with your MSP.
open_case_behavior	string or null <code>[0..255] characters</code> The open case behavior of MSP tenant.
my_open_case_url	string or null <code>[0..255] characters</code> <code>^ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,61}</code> Show pattern The URL to view your open customer support cases.
my_open_case_behavior	string or null <code>[0..255] characters</code> The my open case behavior of MSP tenant.
change_password_url	string or null <code>[0..255] characters</code> <code>^ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,61}</code> Show pattern The change password URL of MSP tenant.
msp_phone	string or null <code>[0..255] characters</code> Your MSP's customer-support phone number.
msp_email	string or null <code>[0..255] characters</code> Your MSP's customer-support email address.
msp_website	string or null <code>[0..255] characters</code> <code>^ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,61}</code> Show pattern Your MSP's website.
mspLogoFileDataList >	Array of objects (MspLogoFileData)
preferredWisprProvider >	object (PreferredWisprProvider)

Responses

> 202 Accepted

> 400 Bad Request

> 500 Server Error

POST /mspLabels

Request samples

Payload

Content type

application/json

Copy Expand all Collapse all

```
{
  "msp_label": "msp-label",
  "logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "alarm_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "mlisa_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_login_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "default_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "msp_fqdn": "wifi.sampledomain.com",
  "contact_support_url": "https://support.sampledomain.com/",
  "contact_support_behavior": "redirect",
  "open_case_url": "http://support.sampledomain.com/opencase",
  "open_case_behavior": "redirect",
  "my_open_case_url": "http://support.sampledomain.com/myopencase",
  "my_open_case_behavior": "redirect",
  "change_password_url": "http://wifi.sampledomain.com/password",
  "msp_phone": "408-123-5678",
  "msp_email": "joho.wang@sampledomain.com",
  "msp_website": "http://wifi.sampledomain.com/",
  "mspLogoFileDataList": [
    + { ... }
  ],
  "preferredWisprProvider": {
    "id": "string",
    "createdDate": "2019-08-24T14:15:22Z",
    "providerName": "string",
    "apiKey": "string",
    "apiSecret": "string",
    "customExternalProvider": true,
    + "auth": { ... },
    + "acct": { ... }
  }
}
```

Response samples

202

400

500

Content type

application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025.

Responses

> **200** Ok

> **500** Server Error

GET /mspLabels/baseUrls

Response samples

200

500

Content type

application/json

"string"

Copy

Deprecated

Retrieve Brand Settings

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /brandings can be used for this content.

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

GET /mspLabels

Response samples

200

404

500

Content type

application/json

Copy Expand all Collapse all

```
{
  "msp_label": "msp-label",
  "logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "alarm_notification_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "ping_notification_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "mlisa_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "ping_login_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "default_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "msp_fqdn": "wifi.sampledomain.com",
  "contact_support_url": "http://support.sampledomain.com/",
  "contact_support_behavior": "redirect",
  "open_case_url": "http://support.sampledomain.com/opencase",
  "open_case_behavior": "redirect",
  "my_open_case_url": "http://support.sampledomain.com/myopencase",
  "my_open_case_behavior": "redirect",
  "change_password_url": "http://wifi.sampledomain.com/password",
  "msp_phone": "+6501234567",
  "msp_email": "support@msp.com",
  "msp_website": "http://wifi.sampledomain.com",
  "msp_external_id": "0015B000015bJEfQAM",
  "msp_tenant_name": "sampledomain Inc.",
  "mspLogoFileDataList": [
    + { ... }
  ],
  "preferredWisprProvider": {
    "id": "string",
    "createdDate": "2019-08-24T14:15:22Z",
    "updatedAt": "2019-08-24T14:15:22Z",
    "providerName": "string",
    "apiKey": "string",
    "apiSecret": "string",
    "customExternalProvider": true,
    + "auth": { ... },
    + "acct": { ... },
    "parentId": "string"
  },
  "domain_suffix": "string"
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId} can be used for this content.

PATH PARAMETERS

→ customerId required	string Tenant Id of the MSP EC account to be retrieved.
--------------------------	--

Responses

> **200** Ok

> **401** Un Authorized

> **403** Forbidden

> **404** Not Found

> **500** Server Error

GET /mspCustomers/{customerId}

Response samples

200

401

403

404

500

Content type

application/json

Copy Expand all Collapse all

```
{
  "msp_label": "msp-label",
  "name": "Acme Sales",
  "street_address": "350 West Java st",
  "state": "CA",
  "country": "US",
  "postal_code": "95089",
  "phone_number": "650-123-4567",
  "fax_number": "650-123-9999",
  "city": "Sunnyvale",
  "mapping_url": "https://map.gogle.com/zsdweews",
  "service_effective_date": "2019-09-14 01:12:51Z",
  "service_expiration_date": "2020-09-14 01:12:51Z",
  "is_active": "true",
  "tenant_id": "6173ca160495421c95be47b42b349067",
  "parent_tenant_id": "6173ca160495421c95be47b42b349067",
  "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
  "account_id": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
  "tier": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
  "logo_url": "string",
  "privacyFeatures": [
    + { ... }
  ]
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId} can be used for this content.

PATH PARAMETERS

→ **customerId** string
required Tenant ID of the MSP-EC account to be updated.

REQUEST BODY SCHEMA: application/json

required

name required	string [0 .. 255] characters The name of the MSP-EC account.
street_address	string or null [0 .. 255] characters The street address of the MSP-EC account.
state	string or null [0 .. 255] characters The state of the MSP-EC account.
country	string or null [0 .. 255] characters The country of the MSP-EC account.
postal_code	string or null [0 .. 255] characters The postal code of the MSP-EC account.
phone_number	string or null [0 .. 255] characters The phone number of the MSP-EC account.
fax_number	string or null [0 .. 255] characters The fax number of the MSP-EC account.
city	string or null [0 .. 255] characters The city of the MSP-EC account.
mapping_url	string or null [0 .. 255] characters The map URL of the MSP-EC account.
service_effective_date required	string The effective date of the MSP-EC account.
service_expiration_date required	string The expiration date of the MSP-EC account.
licenses >	object (License) license information
tier	string MSP-EC tier info
privacyFeatures >	Array of objects (PrivacyFeatureRequest) [0 .. 1] items unique Privacy features

Responses

> **202** Accepted

> **400** Bad Request

> **403** Forbidden

> **500** Server Error

PUT /mspCustomers/{customerId}



Request samples

Payload

Content type

application/json

Copy Expand all Collapse all

```
{
  "name": "Acme Sales",
  "street_address": "350 West Java st",
  "state": "CA",
  "country": "US",
  "postal_code": "95089",
  "phone_number": "650-123-4567",
  "fax_number": "650-123-9999",
  "city": "Sunnyvale",
  "mapping_url": "https://map.gogle.com/zsdweews",
  "service_effective_date": "2019-09-14 01:12:51.805Z",
  "service_expiration_date": "2020-09-14 01:12:51.805Z",
  "licenses": {
    "trialAction": "ACTIVATE",
    "assignments": [ ... ],
    "subscription_start_date": "string",
    "subscription_end_date": "string"
  },
  "tier": "GOLD, PLATINUM",
  "privacyFeatures": [
    + { ... }
  ]
}
```

Response samples

202

400

403

500

Content type

application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Deprecated **Deprecated**

The following method will be removed no sooner than 09/08/2025. The following URL DELETE /tenants/{tenantId} can be used for this content.

PATH PARAMETERS

→ customerId	string
required	Tenant ID of the MSP-EC account to be deleted.

Responses

> 202 Ok

> 500 Server Error

DELETE /mspCustomers/{customerId}

Response samples

202

500

Content type

application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId}/adminDelegations can be used for this content.

PATH PARAMETERS

→ customerId string
required MSP-EC Tenant ID

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

GET /mspCustomers/{customerId}/mspadmins

Response samples

200

404

500

Content type

application/json

Copy

Expand all

Collapse all

```
[
  - {
    "msp_admin_id": "4c2b196a205d11ea978f-2e728ce88125",
    "msp_admin_role": "PRIME_ADMIN"
  }
]
```

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT `/tenants/{tenantId}/adminDelegations` can be used for this content.

PATH PARAMETERS

customerId	string
required	MSP EC Tenant Id

REQUEST BODY SCHEMA: application/json
required

Field	Type	Description
msp_admin_id	string	The admin ID of MSP tenant.
msp_admin_role	string [0 .. 255] characters	The admin role of the first MSP administrator.

Responses

> **202** Accepted

> 400 Bad Request

> 500 Server Error

```
PUT /mspCustomers/{customerId}/mspadmins
```

Request samples

Payload

Content type
application/json

Copy Expand all Collapse all

```
[
- {
    "msp_admin_id": "4c2b196a205d11ea978f-2e728ce88125",
    "msp_admin_role": "PRIME_ADMIN"
}
]
```

Response samples

202

Content type
application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId}/adminDelegations can be used for this content.

PATH PARAMETERS

→ customerId required	string MSP EC Tenant Id
--	----------------------------

REQUEST BODY SCHEMA: **application/json**
required

→ mspec_list >	Array of objects (MspAdminRole) List of MSP EC admins to be assigned.
→ delegation_type required	string The type of MSP EC delegated tenant.
→ privilege_group_ids	Array of strings unique Privilege groups to manage accounts.

Responses

> **202** Accepted

> **400** Bad Request

> **500** Server Error

PUT /mspCustomers/{customerId}/delegatorAdmins

Request samples

Payload

Content type
application/json

Copy Expand all Collapse all

```
{
  - "mspec_list": [
    + { ... }
  ],
  "delegation_type": "delegationtype",
  - "privilege_group_ids": [
    "string"
  ]
}
```

Response samples

202

400

500

Content type

application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId}/admins/{adminId} can be used for this content.

PATH PARAMETERS

customerId	string
required	Tenant ID of the MSP-EC administrator to be retrieved.
adminId	string
required	Admin Id of the MSP EC administrator to be retrieved.

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

GET /mspCustomers/{customerId}/admins/{adminId}



Response samples

200

404

500

Content type

application/json

Copy

```
{
  "email": "john.wang@sampledomain.com",
  "user_name": "JohnWang or john.wang@sampledomain.com",
  "full_name": "John Wang",
  "first_name": "John",
  "last_name": "Wang"
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId}/admins/{adminId} can be used for this content.

PATH PARAMETERS

customerId required	string Tenant Id of the MSP EC administrator to be updated.
adminId required	string Admin Id of the MSP EC administrator to be updated.

REQUEST BODY SCHEMA: application/json
required

email required	string [0 .. 255] characters The email address of the MSP EC administrator.
user_name required	string or null [0 .. 255] characters The user name of the MSP EC administrator.
full_name	string or null [0 .. 255] characters The full name of the MSP EC administrator.
first_name required	string or null [0 .. 64] characters The first name of the MSP EC administrator.
last_name	string or null [0 .. 64] characters The last name of the MSP EC administrator.

Responses

— 204 No Content

> 400 Bad Request

> 500 Server Error

PUT /mspCustomers/{customerId}/admins/{adminId}

Request samples

Payload

Content type
application/json

Copy

```
{
  "email": "john.wang@sampledomain.com",
  "user_name": "JohnWang or john.wang@sampledomain.com",
  "full_name": "John Wang",
  "first_name": "John",
  "last_name": "Wang"
}
```

Response samples

400

500

Content type

application/json

Copy

Expand all

Collapse all

```
{
  "errors": {
    "property1": { },
    "property2": { }
  }
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL DELETE /tenants/{tenantId}/admins/{adminId} can be used for this content.

PATH PARAMETERS

customerId required	string Tenant ID of the MSP-EC administrator to be deleted.
adminId required	string Admin Id of the MSP-EC administrator to be deleted.

Responses

— 204 No Content

> 500 Server Error

DELETE /mspCustomers/{customerId}/admins/{adminId}



Response samples

500

Content type

application/json

Copy

Expand all

Collapse all

```
{
  "errors": {
    "property1": { },
    "property2": { }
  }
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025.

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

GET /mspCustomers

Response samples

200

404

500

Content type

application/json

Copy Expand all Collapse all

```
[
  - {
    "msp_label": "msp-label",
    "name": "Acme Sales",
    "street_address": "350 West Java st",
    "state": "CA",
    "country": "US",
    "postal_code": "95089",
    "phone_number": "650-123-4567",
    "fax_number": "650-123-9999",
    "city": "Sunnyvale",
    "mapping_url": "https://map.gogle.com/zsdweews",
    "service_effective_date": "2019-09-14 01:12:51Z",
    "service_expiration_date": "2020-09-14 01:12:51Z",
    "is_active": "true",
    "tenant_id": "6173ca160495421c95be47b42b349067",
    "parent_tenant_id": "6173ca160495421c95be47b42b349067",
    "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
    "account_id": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "tier": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "logo_url": "string",
    + "privacyFeatures": [ ... ]
  }
]
```

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL POST /tenants can be used for this content.

REQUEST BODY SCHEMA: application/vnd.ruckus.v1.2+json ▼

required

account_id	string	[0 .. 255] characters
name	string	[2 .. 255] characters The name of MSP-EC account.
street_address	string or null	[0 .. 255] characters The MSP-EC mailing address' street name and number.
state	string or null	[0 .. 255] characters The MSP-EC mailing address' geographical state.
country	string or null	[0 .. 255] characters The MSP-EC mailing address' country.
postal_code	string or null	[0 .. 255] characters The MSP-EC mailing address' postal code.
phone_number	string or null	[0 .. 255] characters The MSP-EC's phone number.
fax_number	string or null	[0 .. 255] characters The MSP-EC's fax number.
city	string or null	[0 .. 255] characters The MSP-EC mailing address' city.
mapping_url	string or null	[0 .. 255] characters The map URL corresponding to the MSP-EC's mailing address.
service_effective_date	string	The date when the MSP-EC's service started.
service_expiration_date	string	The date when the MSP-EC's service terminates/terminated.
admin_email	string	[0 .. 255] characters The email address of the first MSP-EC administrator added to the account by the MSP.
admin_firstname	string or null	[0 .. 64] characters The first name of the first MSP-EC administrator added to the account by the MSP.
admin_lastname	string or null	[0 .. 64] characters The last name of the first MSP-EC administrator added to the account by the MSP.
admin_role	string	[0 .. 255] characters The admin role of the first MSP-EC administrator.

tenant_type	string <code>[0..25] characters</code> The tenant type of the MSP EC administrator.
licenses >	object (License) license information
delegations >	Array of objects (EcDelegation) <code>unique</code> Grant or revoke access to tenants to manage the customer.
admin_delegations >	Array of objects (MspAdminRole) <code>unique</code> Grant or revoke access to admins to manage the customer.
tier	string MSP-EC tier info

Responses

> **202** Accepted

> **400** Bad Request

> **500** Server Error

POST /mspCustomers

Request samples

Payload

Content type

application/vnd.ruckus.v1.2+json

Copy Expand all Collapse all

```
{
  "account_id": "string",
  "name": "Acme Sales",
  "street_address": "350 West Java st",
  "state": "CA",
  "country": "US",
  "postal_code": "95089",
  "phone_number": "650-123-4567",
  "fax_number": "650-123-9999",
  "city": "Sunnyvale",
  "mapping_url": "https://map.gogle.com/zsdweews",
  "service_effective_date": "2019-09-14 01:12:51Z",
  "service_expiration_date": "2020-09-14 01:12:51Z",
  "admin_email": "john.wang@sampldomain.com",
  "admin_firstname": "John",
  "admin_lastname": "Wang",
  "admin_role": "PRIME_ADMIN,ADMIN,READ_ONLY",
  "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
  "licenses": {
    "trialAction": "ACTIVATE",
    "assignments": [ ... ],
    "subscription_start_date": "string"
```

```
        "subscription_start_date": "string",
        "subscription_end_date": "string"
    },
    - "delegations": [
      + { ... }
    ],
    - "admin_delegations": [
      + { ... }
    ],
    "tier": "GOLD, PLATINUM"
}
```

Response samples

202

400

500

Content type

application/vnd.ruckus.v1.2+json

Copy

"string"

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId}/invitations can be used for this content.

PATH PARAMETERS

→ **customerId** string
required Tenant Id of the MSP EC account

REQUEST BODY SCHEMA: application/json
required

→ **admin_email** string [0 .. 255] characters
required The email of the MSP-EC administrator.

→ **resend** boolean
Indicate if this is to resend in case of email got lost.

Responses

— 200 OK

— 204 No Content

> 400 Bad Request

> 500 Server Error

POST /mspCustomers/{customerId}/invitations

Request samples

Payload

Content type

application/json

Copy

```
{
  "admin_email": "john.wang@sampledomain.com",
  "resend": false
}
```

Response samples

400

500

Content type

application/json

Copy

Expand all

Collapse all

```
{
  "errors": {
    "property1": { },
    "property2": { }
  }
}
```

Deprecated **Deprecated**

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenantActivations/supportStatus/{tenantId} can be used for this content.

PATH PARAMETERS

→ customerId	string
required	MSP-EC Tenant Id

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

GET /mspCustomers/{customerId}/delegations



Response samples

200

404

500

Content type

application/json

Copy

"string"

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenantActivations/supportStatus/{tenantId} can be used for this content.

PATH PARAMETERS

→ customerId required	string MSP-EC Tenant Id
--------------------------	----------------------------

Responses

> **201** Created

> **500** Server Error

POST /mspCustomers/{customerId}/delegations

Response samples

201

500

Content type
application/json

"string"

Copy

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL DELETE /tenantActivations/supportStatus/{tenantId} can be used for this content.

PATH PARAMETERS

→ customerId required	string MSP-EC Tenant Id
--------------------------	----------------------------

Responses

> **204** No Content

> **400** Bad Request

> **500** Server Error

DELETE /mspCustomers/{customerId}/delegations

Response samples

204

400

500

Content type

application/json

Copy

"string"

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PATCH /adminDelegations can be used for this content.

REQUEST BODY SCHEMA: application/json

required

→ associations >

Array of objects (MspAdmin)

[1 .. 200] items

unique

Responses

> 202 Accepted

> 400 Bad Request

> 500 Server Error

PATCH /mspCustomers/mspAdmins/associations



Request samples

Payload

Content type

application/json

Copy

Expand all

Collapse all

```
{
  - "associations": [
    + { ... }
  ]
}
```

Response samples

202

400

500

Content type

application/json

Copy

"string"

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PATCH /tenantDelegations can be used for this content.

REQUEST BODY SCHEMA: `application/json`
required

→ `AssignDelegatedRequest` > Array of objects (`AssignDelegatedRequest`)
List of tech partner details.

Responses

> **202** Accepted

> **400** Bad Request

> **500** Server Error

PATCH /mspCustomers/delegations

Request samples

Payload

Content type
`application/json`

Copy Expand all Collapse all

```
{
  "AssignDelegatedRequest": [
    + { ... }
  ]
}
```

Response samples

202

400

500

Content type
`application/json`

Copy

`"string"`

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025.

Responses

> **200** Ok

> **500** Server Error

GET /mspLabels/baseUrls

Response samples

200

500

Content type

application/json

Copy

"string"

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId} can be used for this content.

PATH PARAMETERS

→ **customerId** string
required MSP EC Tenant Id

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

GET /mspCustomers/{customerId}/logoUrls

Response samples

200

404

500

Content type

application/json

Copy

"string"

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId}/admins can be used for this content.

PATH PARAMETERS

→ customerId required	string Tenant ID of the MSP-EC administrator list to be retrieved.
---------------------------------	---

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

GET /mspCustomers/{customerId}/admins

Response samples

200

404

500

Content type
application/json

"string"

Copy

Deprecated **Deprecated**

The following method will be removed no sooner than 09/08/2025.

PATH PARAMETERS

→ customerId required	string Tenant ID of the tenant to get MSP data.
---------------------------------	--

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

GET /mspCustomers/{customerId}/activationStatus

Response samples

200

404

500

Content type
application/json

Copy Expand all Collapse all

```
{
  "id": "string",
  "createdDate": "2019-08-24T14:15:22Z",
  "updatedDate": "2019-08-24T14:15:22Z",
  "properties": {
    "property1": { },
    "property2": { }
  },
  "switchActivated": true,
  "wifiActivated": true,
  "tenantActivated": true,
  "parentId": "string"
}
```

Admin Delegation Management

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId}/adminDelegations can be used for this content.

PATH PARAMETERS

→ customerId required	string MSP-EC Tenant ID
---------------------------------	----------------------------

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

GET /mspCustomers/{customerId}/mspadmins

Response samples

200

404

500

Content type

application/json

Copy Expand all Collapse all

```
[
  - {
    "msp_admin_id": "4c2b196a205d11ea978f-2e728ce88125",
    "msp_admin_role": "PRIME_ADMIN"
  }
]
```

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId}/adminDelegations can be used for this content.

PATH PARAMETERS

→ customerId required	string MSP EC Tenant Id
---------------------------------	----------------------------

REQUEST BODY SCHEMA: application/json
required

Array [	
→ msp_admin_id required	string The admin ID of MSP tenant.
→ msp_admin_role required	string [0 .. 255] characters The admin role of the first MSP administrator.
]	

Responses

> **202** Accepted

> **400** Bad Request

> **500** Server Error

PUT /mspCustomers/{customerId}/mspadmins

Request samples

Payload

Content type
application/json

Copy Expand all Collapse all

```
[
  {
    "msp_admin_id": "4c2b196a205d11ea978f-2e728ce88125",
    "msp_admin_role": "PRIME_ADMIN"
  }
]
```

Response samples

202

400

500

Content type
application/json

Copy

```
{
  "requestId": "string",
```

```
"tenantId": "string"
}
```

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId}/adminDelegations can be used for this content.

PATH PARAMETERS

→ customerId required	string MSP EC Tenant Id
--	----------------------------

REQUEST BODY SCHEMA: application/json
required

→ mspec_list >	Array of objects (MspAdminRole) List of MSP EC admins to be assigned.
→ delegation_type required	string The type of MSP EC delegated tenant.
→ privilege_group_ids	Array of strings unique Privilege groups to manage accounts.

Responses

> **202** Accepted

> **400** Bad Request

> **500** Server Error

PUT /mspCustomers/{customerId}/delegatorAdmins

Request samples

Payload

Content type
application/json

Copy Expand all Collapse all

```
{
  - "mspec_list": [
    + { ... }
  ],
  "delegation_type": "delegationtype",
  - "privilege_group_ids": [
    "string"
  ]
}
```

Response samples

202

400

500

Content type

application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId}/admins/{adminId} can be used for this content.

PATH PARAMETERS

customerId required	string Tenant ID of the MSP-EC administrator to be retrieved.
adminId required	string Admin Id of the MSP EC administrator to be retrieved.

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

GET

/mspCustomers/{customerId}/admins/{adminId}



Response samples

200

404

500

Content type

application/json

Copy

```
{
  "email": "john.wang@sampldomain.com",
  "user_name": "JohnWang or john.wang@sampldomain.com",
  "full_name": "John Wang",
  "first_name": "John",
  "last_name": "Wang"
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId}/admins/{adminId} can

be used for this content.

PATH PARAMETERS

customerId required	string Tenant Id of the MSP EC administrator to be updated.
adminId required	string Admin Id of the MSP EC administrator to be updated.

REQUEST BODY SCHEMA: application/json
required

email required	string [0 .. 255] characters The email address of the MSP EC administrator.
user_name required	string or null [0 .. 255] characters The user name of the MSP EC administrator.
full_name	string or null [0 .. 255] characters The full name of the MSP EC administrator.
first_name required	string or null [0 .. 64] characters The first name of the MSP EC administrator.
last_name	string or null [0 .. 64] characters The last name of the MSP EC administrator.

Responses

— 204 No Content

> 400 Bad Request

> 500 Server Error

PUT /mspCustomers/{customerId}/admins/{adminId}

Request samples

Payload

Content type
application/json

Copy

```
{
  "email": "john.wang@sampledomain.com",
  "user_name": "JohnWang or john.wang@sampledomain.com",
  "full_name": "John Wang",
  "first_name": "John",
  "last_name": "Wang"
}
```

Response samples

400

500

Content type

application/json

Copy Expand all Collapse all

```
{
  "errors": {
    "property1": { },
    "property2": { }
  }
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL DELETE /tenants/{tenantId}/admins/{adminId} can be used for this content.

PATH PARAMETERS

customerId required	string Tenant ID of the MSP-EC administrator to be deleted.
adminId required	string Admin Id of the MSP-EC administrator to be deleted.

Responses

— 204 No Content

> 500 Server Error

DELETE /mspCustomers/{customerId}/admins/{adminId} ▼

Response samples

500

Content type

application/json

Copy Expand all Collapse all

```
{
  "errors": {
    "property1": { },
    "property2": { }
  }
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PATCH /adminDelegations can be used for this content.

REQUEST BODY SCHEMA: application/json
required

→ associations > Array of objects (MspAdmin) [1 .. 200] items unique

Responses

> 202 Accepted

> 400 Bad Request

> 500 Server Error

PATCH /mspCustomers/mspAdmins/associations

Request samples

Payload

Content type
application/json

Copy Expand all Collapse all

```
{
  "associations": [
    + { ... }
  ]
}
```

Response samples

202

400

500

Content type
application/json

Copy

"string"

Deprecated **Deprecated**

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId}/admins can be used for this content.

PATH PARAMETERS

→ customerId required string
Tenant ID of the MSP-EC administrator list to be retrieved.

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

GET /mspCustomers/{customerId}/admins

Response samples

200

404

500

Content type

application/json

Copy

"string"

Resend email Invitation

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId}/invitations can be used for this content.

PATH PARAMETERS

customerId	string
required	Tenant Id of the MSP EC account

REQUEST BODY SCHEMA: application/json
required

admin_email	string [0 .. 255] characters
required	The email of the MSP-EC administrator.
resend	boolean
	Indicate if this is to resend in case of email got lost.

Responses

— 200 OK

— 204 No Content

> 400 Bad Request

> 500 Server Error

POST /mspCustomers/{customerId}/invitations

Request samples

Payload

Content type

application/json

Copy

```
{
  "admin_email": "john.wang@sampledomain.com",
  "resend": false
}
```

Response samples

400

500

Content type

application/json

Copy

Expand all

Collapse all

```
{
  "errors": {
    "property1": { },
    "property2": { }
  }
}
```

Support Team assistance

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenantActivations/supportStatus/{tenantId} can be used for this content.

PATH PARAMETERS

→ customerId required	string MSP-EC Tenant Id
---------------------------------	----------------------------

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

GET /mspCustomers/{customerId}/delegations



Response samples

200

404

500

Content type

application/ison

application/json

Copy

"string"

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenantActivations/supportStatus/{tenantId} can be used for this content.

PATH PARAMETERS

→ customerId required	string MSP-EC Tenant Id
--------------------------	----------------------------

Responses

> **201** Created

> **500** Server Error

POST /mspCustomers/{customerId}/delegations



Response samples

201

500

Content type
application/json

Copy

"string"

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL DELETE /tenantActivations/supportStatus/{tenantId} can be used for this content.

PATH PARAMETERS

→ customerId required	string MSP-EC Tenant Id
--------------------------	----------------------------

Responses

> **204** No Content

> **400** Bad Request

> **500** Server Error

DELETE /mspCustomers/{customerId}/delegations

Response samples

204

400

500

Content type

application/json

Copy

"string"

Enable Support Team assistance

Deprecated **Deprecated**

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenantActivations/supportStatus/{tenantId} can be used for this content.

PATH PARAMETERS

→ **customerId** string
required MSP-EC Tenant Id

Responses

> **201** Created

> **500** Server Error

POST /mspCustomers/{customerId}/delegations

Response samples

201

500

Content type

application/json

Copy

"string"

Disable Support Team assistance

Deprecated **Deprecated**

The following method will be removed no sooner than 09/08/2025. The following URL DELETE /tenantActivations/supportStatus/{tenantId} can be used for this content.

PATH PARAMETERS

→ **customerId**
required

string
MSP-EC Tenant Id

Responses

> **204** No Content

> **400** Bad Request

> **500** Server Error

DELETE /mspCustomers/{customerId}/delegations

Response samples

204

400

500

Content type

application/json

Copy

"string"

Manage Firmware Upgrade Schedules

Deprecated **Deprecated**

The following method will be removed no sooner than 09/08/2025. The following URL POST /firmwareUpgradeSchedules can be used for this content.

REQUEST BODY SCHEMA: application/json
required

operation
required

data >

string [1..255] characters
The bulk operation type.

object (DataRequest)
The bulk operation data.

Responses

> **202** Accepted

> **400** Bad Request

> **500** Server Error

POST /mspCustomers/firmwareUpgradeSchedules

Request samples

Payload

Content type

application/json

Copy

Expand all

Collapse all

```
{
  "operation": "AP_FIRMWARE_UPGRADE",
  "data": {
    + "mspEcList": [ ... ],
    + "autoSchedule": { ... },
    + "manualSchedule": { ... }
  }
}
```

Response samples

202

400

500

Content type

application/json

Copy

```
"string"
```

Tenant Delegation Management

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL GET /tenants/{tenantId}/tenantDelegations can be used for this content.

PATH PARAMETERS		
→ integratorId	string	
required		MspEc Delegated Id
QUERY PARAMETERS		
→ delegationType	string	
required		

Responses

- > 200 Ok
- > 404 Not Found
- > 500 Server Error

GET

/mspIntegrators/{integratorId}

▼

Response samples

200

404

500

Content type

application/json

Copy

Expand all

Collapse all

```
{
  "mspec_list": [
    "string"
  ],
  "delegation_type": "delegationtype",
  "delegated_to": "delegationtenantid",
  "expiry_date": "string"
}
```

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PUT /tenants/{tenantId}/tenantDelegations can be used for this content.

PATH PARAMETERS

integratorId	string
required	MSP EC delegated id

REQUEST BODY SCHEMA: application/json
required

mspec_list	Array of strings unique List of MSP EC to be assigned.
delegation_type	string The type of MSP EC delegated tenant.
required	
number_of_days	string Expiry days for MSP EC to delegated tenant.
isManageAllEcs	boolean Flag to admins to manage account.

Responses

> 202 Accepted

> 400 Bad Request

> 500 Server Error

PATCH /mspIntegrators/{integratorId}



Request samples

Payload

Content type

application/json

application/json

Copy Expand all Collapse all

```
{
  - "mspec_list": [
    "string"
  ],
  "delegation_type": "delegationtype",
  "number_of_days": "1-60",
  "isManageAllEcs": true
}
```

Response samples

202

400

500

Content type

application/json

Copy

"string"

Deprecated Deprecated

The following method will be removed no sooner than 09/08/2025. The following URL PATCH /tenantDelegations can be used for this content.

REQUEST BODY SCHEMA: application/json
required

→ AssignDelegatedRequest > Array of objects (AssignDelegatedRequest)
List of tech partner details.

Responses

> 202 Accepted

> 400 Bad Request

> 500 Server Error

PATCH /mspCustomers/delegations



Request samples

Payload

Content type

application/json

Copy Expand all Collapse all

```
{
  - "AssignDelegatedRequest": [
```

```
+ { ... }  
}  
}
```

Response samples

202

400

500

Content type

application/json

Copy

"string"

Reactivation and Deactivation

Deprecated

Deprecated

The following method will be removed no sooner than 09/08/2025.

PATH PARAMETERS

— **customerId** string
required Tenant ID of the tenant to get MSP data.

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

GET /mspCustomers/{customerId}/activationStatus

Response samples

200

404

500

Content type

application/json

Copy

Expand all

Collapse all

```
{  
  "id": "string",  
  "createdDate": "2019-08-24T14:15:22Z",  
  "updatedAt": "2019-08-24T14:15:22Z",  
  "properties": {  
    "property1": { },  
    "property2": { }  
  },  
  "switchActivated": true,  
  "wifiActivated": true,  
}
```

```
"tenantActivated": true,  
"parentId": "string"  
}
```