

MSP Services (V0.3.3)

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Documentation for Dashboard API

[Ruckus Network Technical Documents](#)

Managed-Tenant Operations

Managed-Tenant Operations

Retrieve Managed Tenant

Retrieve a managed tenant.

PATH PARAMETERS

 tenantId	string
required	

Responses

- > 200 Ok
- > 404 Not Found
- > 500 Server Error

GET

/tenants/{tenantId}

Response samples

200

404

500

Content type

application/json

Copy

Expand all

Collapse all

```
{
  "msp_label": "msp-label",
  "name": "Acme Sales",
  "street_address": "350 West Java st",
  "state": "CA",
  "country": "US",
  "postal_code": "95089",
  "phone_number": "650-123-4567",
  "fax_number": "650-123-9999",
  "city": "Sunnyvale",
  "mapping_url": "https://map.google.com/zsdweews",
  "service_effective_date": "2019-09-14 01:12:51Z",
  "service_expiration_date": "2020-09-14 01:12:51Z",
  "is_active": "true",
  "tenant_id": "6173ca160495421c95be47b42b349067",
  "parent_tenant_id": "6173ca160495421c95be47b42b349067",
  "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
  "account_id": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
  "tier": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
  "logo_url": "string",
  "privacyFeatures": [
```

```
+ { ... }  
]  
}
```

Update Managed Tenant

Update a managed tenant.

PATH PARAMETERS

tenantId required	string
----------------------	--------

REQUEST BODY SCHEMA: application/json
required

name required	string [0 .. 255] characters The name of the MSP-EC account.
street_address	string or null [0 .. 255] characters The street address of the MSP-EC account.
state	string or null [0 .. 255] characters The state of the MSP-EC account.
country	string or null [0 .. 255] characters The country of the MSP-EC account.
postal_code	string or null [0 .. 255] characters The postal code of the MSP-EC account.
phone_number	string or null [0 .. 255] characters The phone number of the MSP-EC account.
fax_number	string or null [0 .. 255] characters The fax number of the MSP-EC account.
city	string or null [0 .. 255] characters The city of the MSP-EC account.
mapping_url	string or null [0 .. 255] characters The map URL of the MSP-EC account.
service_effective_date required	string The effective date of the MSP-EC account.
service_expiration_date required	string The expiration date of the MSP-EC account.
licenses >	object (License) license information
tier	string MSP-EC tier info
privacyFeatures >	Array of objects (PrivacyFeatureRequest) [0 .. 1] items unique Privacy features

Responses

> 202 Accepted

> **400** Bad Request

> **403** Forbidden

> **500** Server Error

PUT /tenants/{tenantId}



Request samples

Payload

Content type

application/json



Copy

Expand all

Collapse all

```
{
  "name": "Acme Sales",
  "street_address": "350 West Java st",
  "state": "CA",
  "country": "US",
  "postal_code": "95089",
  "phone_number": "650-123-4567",
  "fax_number": "650-123-9999",
  "city": "Sunnyvale",
  "mapping_url": "https://map.google.com/zsdweews",
  "service_effective_date": "2019-09-14 01:12:51.805Z",
  "service_expiration_date": "2020-09-14 01:12:51.805Z",
  "licenses": {
    "trialAction": "ACTIVATE",
    "assignments": [ ... ],
    "subscription_start_date": "string",
    "subscription_end_date": "string"
  },
  "tier": "GOLD, PLATINUM",
  "privacyFeatures": [
    { ... }
  ]
}
```

Response samples

202

400

403

500

Content type

application/json



Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Remove Managed Tenant

Remove a managed tenant.

tenantId
required

string

Responses

- > 202 Ok
- > 500 Server Error

DELETE /tenants/{tenantId}

Response samples

202500

Content type
application/json

Copy

```
{  
  "requestId": "string",  
  "tenantId": "string"  
}
```

Add Managed Tenants

Add managed tenants.

REQUEST BODY SCHEMA: application/json
required

data >

Array of objects (AddMspEcRequestV1_4) [1 .. 100] itemsunique

Responses

- > 202 Accepted
- > 400 Bad Request
- > 500 Server Error

POST /tenants

Request samples

Payload

Content type
application/json

CopyExpand allCollapse all

```
{  
  "data": [  
    { ... }  
  ]  
}
```

Response samples

- 202
- 400
- 500

Content type

application/json

Copy Expand all Collapse all

```
{
  - "data": [
    + { ... }
  ]
}
```

Tenant Delegation Management

Retrieve Active Relationships Between Designated Accounts and Their Managed Tenant

Retrieve active relationships between designated accounts and their managed tenant.

PATH PARAMETERS

tenantId
required string

QUERY PARAMETERS

delegationType string

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

GET /tenants/{tenantId}/tenantDelegations

Response samples

- 200
- 404
- 500

Content type

application/json

Copy Expand all Collapse all

```
{
  - "mspec_list": [
    + "string"
  ],
  "delegation_type": "delegationtype",
  "delegated_to": "delegationtenantid",
  "expiry_date": "string"
}
```

Update Active Relationships Between Designated Accounts and Their Managed Tenant

Update active relationships between designated accounts and their managed tenant.

PATH PARAMETERS

 tenantId	string
required	

REQUEST BODY SCHEMA: application/json 

required

 mspec_list	Array of strings  List of MSP EC to be assigned.
 delegation_type	string The type of MSP EC delegated tenant.
required	
 number_of_days	string Expiry days for MSP EC to delegated tenant.
required	
 isManageAllEcs	boolean Flag to admins to manage account.
required	

Responses

- > 202 Accepted
- > 400 Bad Request
- > 500 Server Error

PUT /tenants/{tenantId}/tenantDelegations 

Request samples

Payload

Content type
application/json 

Copy Expand all Collapse all

```
{
  "mspec_list": [
    "string"
  ],
  "delegation_type": "delegationtype",
  "number_of_days": "1-60",
  "isManageAllEcs": true
}
```

Response samples

202 400 500

Content type
application/json 

Copy

```
"string"
```

Add Designated Accounts to Manage Tenants

Retrieve active relationships between designated accounts and their assigned tenants.

REQUEST BODY SCHEMA: application/json ▼
required

AssignDelegatedRequest > Array of objects (AssignDelegatedRequest)
List of tech partner details.

Responses

- > 202 Accepted
- > 400 Bad Request
- > 500 Server Error

PATCH /tenantDelegations ▼

Request samples

Payload

Content type

application/json ▼

Copy Expand all Collapse all

```
{
  "AssignDelegatedRequest": [
    + { ... }
  ]
}
```

Response samples

202 400 500

Content type

application/json ▼

Copy

```
"string"
```

Resend email Invitation

Resend Email Invitation

Send or resend email invitation.

PATH PARAMETERS

tenantId	string
required	
REQUEST BODY SCHEMA: application/json	
required	
admin_email	string [0 .. 255] characters
required	The email of the MSP-EC administrator.
resend	boolean
	Indicate if this is to resend in case of email got lost.

Responses

- 204 No Content
- > 400 Bad Request
- > 500 Server Error

PUT /tenants/{tenantId}/invitations

Request samples

Payload

Content type
application/json

Copy

```
{
  "admin_email": "john.wang@sampldomain.com",
  "resend": false
}
```

Response samples

400 500

Content type
application/json

Copy Expand all Collapse all

```
{
  "errors": {
    "property1": { },
    "property2": { }
  }
}
```

Admin Delegation Management

Retrieve Administrator

Retrieve an administrator.

tenantId required	string
adminId required	string

Responses

- > 200 Ok
- > 404 Not Found
- > 500 Server Error

GET /tenants/{tenantId}/admins/{adminId}

Response samples

200404500

Content type
application/json

```
{
  "email": "john.wang@samplomain.com",
  "user_name": "JohnWang or john.wang@samplomain.com",
  "full_name": "John Wang",
  "first_name": "John",
  "last_name": "Wang"
}
```

Copy

Assign Administrator

Assign an administrator.

PATH PARAMETERS

tenantId required	string
adminId required	string

REQUEST BODY SCHEMA: application/json
required

email required	string [0 .. 255] characters The email address of the MSP EC administrator.
user_name required	string or null [0 .. 255] characters The user name of the MSP EC administrator.
full_name	string or null [0 .. 255] characters The full name of the MSP EC administrator.
first_name required	string or null [0 .. 64] characters The first name of the MSP EC administrator.
last_name	string or null [0 .. 64] characters The last name of the MSP EC administrator.

Responses

- 204 No Content
- > 400 Bad Request
- > 500 Server Error

PUT /tenants/{tenantId}/admins/{adminId}

Request samples

Payload

Content type

application/json

Copy

```
{  "email": "john.wang@sampldomain.com",  "user_name": "JohnWang or john.wang@sampldomain.com",  "full_name": "John Wang",  "first_name": "John",  "last_name": "Wang"}
```

Response samples

400

500

Content type

application/json

Copy Expand all Collapse all

```
{  "errors": {    "property1": { },    "property2": { }  }}
```

Revoke Administrator

Revoke an administrator.

PATH PARAMETERS		
tenantId	string	
required		
adminId	string	
required		

Responses

- 204 No Content

> **500** Server Error

DELETE /tenants/{tenantId}/admins/{adminId}



Response samples

500

Content type
application/json



Copy Expand all Collapse all

```
{
  "errors": {
    "property1": { },
    "property2": { }
  }
}
```

Retrieve Active Relationships Between Designated Administrators and Their Assigned Tenants

Retrieve active relationships between designated administrators and their assigned tenants.

PATH PARAMETERS

tenantId
required string

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

GET /tenants/{tenantId}/adminDelegations



Response samples

200

404

500

Content type
application/json



Copy Expand all Collapse all

```
[
  - {
    "msp_admin_id": "4c2b196a205d11ea978f-2e728ce88125",
    "msp_admin_role": "PRIME_ADMIN"
  }
]
```

Update Active Relationships Between Designated Administrators and Their Managed Tenant

Update active relationships between designated administrators and their managed tenant.

PATH PARAMETERS

tenantId required	string
REQUEST BODY SCHEMA: application/json	
required	
mspec_list >	Array of objects (MspAdminRole) List of MSP EC admins to be assigned.
delegation_type required	string The type of MSP EC delegated tenant.
privilege_group_ids	Array of strings unique Privilege groups to manage accounts.

Responses

- > 202 Accepted
- > 400 Bad Request
- > 500 Server Error

PUT

/tenants/{tenantId}/adminDelegations

Request samples

Payload

Content type

application/json

Copy

Expand all

Collapse all

```
{
  - "mspec_list": [
    + { ... }
  ],
  "delegation_type": "delegationtype",
  - "privilege_group_ids": [
    "string"
  ]
}
```

Response samples

202

400

500

Content type

application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Assign Administrators

Add designated administrators to manage assigned tenants.

REQUEST BODY SCHEMA: application/json ▼
required

→ associations >	Array of objects (MspAdmin) [1 .. 200] items	unique
------------------	--	--------

Responses

- > 202 Accepted
- > 400 Bad Request
- > 500 Server Error

PATCH /adminDelegations ▼

Request samples

Payload

Content type

application/json ▼

Copy

Expand all

Collapse all

```
{
  - "associations": [
    + { ... }
  ]
}
```

Response samples

202

400

500

Content type

application/json ▼

Copy

```
"string"
```

Retrieve Administrators

Retrieve administrators.

PATH PARAMETERS

→ tenantId required	string
----------------------------	--------

Responses

-

> 200 Ok

> 404 Not Found

> 500 Server Error

GET /tenants/{tenantId}/admins

Response samples

200

404

500

Content type

application/json

"string"

Copy

Reactivation

Reactivate

Re-enable login access and all operations.

PATH PARAMETERS

tenantId
required string

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

PUT /tenantActivations/{tenantId}

Response samples

200

404

500

Content type

application/json

Copy Expand all Collapse all

```
[
  - {
    "msp_label": "msp-label",
    "name": "Acme Sales",
    "street_address": "350 West Java st",
    "state": "CA",
    "country": "US",
    "postal_code": "95089",
    "phone_number": "650-123-4567",
    "fax_number": "650-123-9999",
    "city": "Sunnyvale"
```

```
    "city": "Sunnyvale",
    "mapping_url": "https://map.gogle.com/zsdweews",
    "service_effective_date": "2019-09-14 01:12:51Z",
    "service_expiration_date": "2020-09-14 01:12:51Z",
    "is_active": "true",
    "tenant_id": "6173ca160495421c95be47b42b349067",
    "parent_tenant_id": "6173ca160495421c95be47b42b349067",
    "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
    "account_id": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "tier": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "logo_url": "string",
    + "privacyFeatures": [ ... ]
  }
}
```

Reactivation and Deactivation

Reactivate

Re-enable login access and all operations.

PATH PARAMETERS

— tenantId
required string

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

PUT /tenantActivations/{tenantId}

Response samples

200

404

500

Content type

application/json

Copy

Expand all

Collapse all

```
[
  - {
    "msp_label": "msp-label",
    "name": "Acme Sales",
    "street_address": "350 West Java st",
    "state": "CA",
    "country": "US",
    "postal_code": "95089",
    "phone_number": "650-123-4567",
    "fax_number": "650-123-9999",
    "city": "Sunnyvale",
    "mapping_url": "https://map.gogle.com/zsdweews",
    "service_effective_date": "2019-09-14 01:12:51Z",
    "service_expiration_date": "2020-09-14 01:12:51Z",
```

```
    "is_active": "true",
    "tenant_id": "6173ca160495421c95be47b42b349067",
    "parent_tenant_id": "6173ca160495421c95be47b42b349067",
    "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
    "account_id": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "tier": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "logo_url": "string",
+   "privacyFeatures": [ ... ]
  }
}
```

Deactivate

Disable login access and all operations.

PATH PARAMETERS

→ tenantId
required

string

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

DELETE /tenantActivations/{tenantId}

Response samples

200

404

500

Content type
application/json

Copy Expand all Collapse all

```
[
-  {
    "msp_label": "msp-label",
    "name": "Acme Sales",
    "street_address": "350 West Java st",
    "state": "CA",
    "country": "US",
    "postal_code": "95089",
    "phone_number": "650-123-4567",
    "fax_number": "650-123-9999",
    "city": "Sunnyvale",
    "mapping_url": "https://map.google.com/zsdweews",
    "service_effective_date": "2019-09-14 01:12:51Z",
    "service_expiration_date": "2020-09-14 01:12:51Z",
    "is_active": "true",
    "tenant_id": "6173ca160495421c95be47b42b349067",
    "parent_tenant_id": "6173ca160495421c95be47b42b349067",
    "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
    "account_id": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "tier": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "logo_url": "string",
```



```
+ "privacyFeatures": [ ... ]
}
]
```

Deactivation

Deactivate

Disable login access and all operations.

PATH PARAMETERS

tenantId
required string

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

DELETE /tenantActivations/{tenantId}

Response samples

200

404

500

Content type
application/json

Copy Expand all Collapse all

```
{
  - {
    "msp_label": "msp-label",
    "name": "Acme Sales",
    "street_address": "350 West Java st",
    "state": "CA",
    "country": "US",
    "postal_code": "95089",
    "phone_number": "650-123-4567",
    "fax_number": "650-123-9999",
    "city": "Sunnyvale",
    "mapping_url": "https://map.google.com/zsdweews",
    "service_effective_date": "2019-09-14 01:12:51Z",
    "service_expiration_date": "2020-09-14 01:12:51Z",
    "is_active": "true",
    "tenant_id": "6173ca160495421c95be47b42b349067",
    "parent_tenant_id": "6173ca160495421c95be47b42b349067",
    "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
    "account_id": "53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzIwds".
```

```
account_id": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
"logo_url": "string",
+ "privacyFeatures": [ ... ]
}
]
```

Support Team assistance

Retrieve Support Team Assistance Status

Retrieve the status of support team assistance, indicating whether it is currently enabled or disabled.

PATH PARAMETERS

 tenantId	string
required	

Responses

- > 200 Ok
- > 404 Not Found
- > 500 Server Error

GET /tenantActivations/supportStatus/{tenantId}

Response samples

200404500

Content type

application/json

"string"

Copy

Enable Support Team Assistance

Enable Support Team Assistance

Enable support team assistance.

PATH PARAMETERS

 tenantId	string
required	

Responses

-

> **200** Ok

> **404** Not Found

> **500** Server Error

PUT /tenantActivations/supportStatus/{tenantId}



Response samples

200

404

500

Content type

application/json



Copy

"string"

Support Team Assistance

Enable Support Team Assistance

Enable support team assistance.

PATH PARAMETERS

tenantId
required string

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

PUT /tenantActivations/supportStatus/{tenantId}



Response samples

200

404

500

Content type

application/json



Copy

"string"

Disable Support Team Assistance

Disable support team assistance.

PATH PARAMETERS

tenantId

required

string

Responses

- > 200 Ok
- > 404 Not Found
- > 500 Server Error

DELETE

/tenantActivations/supportStatus/{tenantId}

Response samples

200

404

500

Content type

application/json

"string"

Copy

Disable Support Team Assistance

Disable Support Team Assistance

Disable support team assistance.

PATH PARAMETERS

tenantId

required

string

Responses

- > 200 Ok
- > 404 Not Found
- > 500 Server Error

DELETE

/tenantActivations/supportStatus/{tenantId}

Response samples

200

404

500

Content type

application/json

"string"

Copy

Brand Settings

Retrieve Brand Settings

Retrieve brand settings.

Responses

- > 200 Ok
- > 404 Not Found
- > 500 Server Error

GET /brandings

Response samples

- 200
- 404
- 500

Content type

application/json

Copy Expand all Collapse all

```
{
  "msp_label": "msp-label",
  "logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "alarm_notification_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "ping_notification_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "mlisa_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "ping_login_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "default_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "msp_fqdn": "wifi.sampledomain.com",
  "contact_support_url": "http://support.sampledomain.com/",
  "contact_support_behavior": "redirect",
  "open_case_url": "http://support.sampledomain.com/opencase",
  "open_case_behavior": "redirect",
  "my_open_case_url": "http://support.sampledomain.com/myopencase",
  "my_open_case_behavior": "redirect",
  "change_password_url": "http://wifi.sampledomain.com/password",
  "msp_phone": "+6501234567",
  "msp_email": "support@msp.com",
  "msp_website": "http://wifi.sampledomain.com",
  "msp_external_id": "0015B000015bJEfQAM",
  "msp_tenant_name": "sampledomain Inc.",
  "mspLogoFileDataList": [
    + { ... }
  ],
  "preferredWisprProvider": {
    "id": "string",
    "createdDate": "2019-08-24T14:15:22Z",
    "updatedDate": "2019-08-24T14:15:22Z",
    "providerName": "string",
    "apiKey": "string",
    "apiSecret": "string",
    "customExternalProvider": true,
    + "auth": { ... },
    + "acct": { ... },
    "parentId": "string"
  },
}
```

```
"domain_suffix": "string"
```

```
}
```

Update Brand Settings

Update brand settings.

REQUEST BODY SCHEMA: application/json ▾

required

misp_label required	string [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9] The MSP label.
logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of logo file.
alarm_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of alarm notification logo file.
ping_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of ping notification logo file.
mlisa_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of Ruckus Analytics logo file.
ping_login_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of ping login logo file.
default_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of default logo file.
misp_fqdn	string or null [0..255] characters ^\$ [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9](\. Show pattern The FQDN of MSP portal.
contact_support_url	string or null [0..255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,61} Show pattern The URL at which to obtain customer support from your MSP.
contact_support_behavior	string or null [0..255] characters The contact support behavior of MSP tenant.
open_case_url	string or null [0..255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,61} Show pattern The URL at which to open a customer support case with your MSP.
open_case_behavior	string or null [0..255] characters The open case behavior of MSP tenant.
my_open_case_url	string or null [0..255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,61} Show pattern The URL to view your open customer support cases.
my_open_case_behavior	string or null [0..255] characters The my open case behavior of MSP tenant.
change_password_url	string or null [0..255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,61} Show pattern The change password URL of MSP tenant.
misp_phone	string or null [0..255] characters Your MSP's customer-support phone number.
misp_email	string or null [0..255] characters Your MSP's customer-support email address.

misp_website	string or null <code>[0..255] characters</code> <code>^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern Your MSP's website.
mispLogoFileDataList >	Array of objects (MispLogoFileData)
preferredWisprProvider >	object (PreferredWisprProvider)

Responses

- > 202 Accepted
- > 400 Bad Request
- > 500 Server Error

PUT /brandings

Request samples

Payload

Content type
application/json

Copy Expand all Collapse all

```
{
  "misp_label": "misp-label",
  "logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "alarm_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "mlisa_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_login_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "default_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "misp_fqdn": "wifi.sampledomain.com",
  "contact_support_url": "https://support.sampledomain.com/",
  "contact_support_behavior": "redirect",
  "open_case_url": "http://support.sampledomain.com/opencase",
  "open_case_behavior": "redirect",
  "my_open_case_url": "http://support.sampledomain.com/myopencase",
  "my_open_case_behavior": "redirect",
  "change_password_url": "http://wifi.sampledomain.com/password",
  "misp_phone": "408-123-5678",
  "misp_email": "joho.wang@sampledomain.com",
  "misp_website": "http://wifi.sampledomain.com/",
  - "mispLogoFileDataList": [
    + { ... }
  ],
  - "preferredWisprProvider": {
    "id": "string",
    "createdDate": "2019-08-24T14:15:22Z",
    "providerName": "string",
    "apiKey": "string",
    "apiSecret": "string",
    "customExternalProvider": true,
    + "auth": { ... },
    + "acct": { ... }
  }
}
```

Response samples

202

400

500

Content type

application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Add Brand Settings

Create brand settings.

REQUEST BODY SCHEMA: application/json

required

misp_label	string [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9]	The MSP label.
logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+	The ID of logo file.
alarm_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+	The ID of alarm notification logo file.
ping_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+	The ID of ping notification logo file.
mlisa_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+	The ID of Ruckus Analytics logo file.
ping_login_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+	The ID of ping login logo file.
default_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+	The ID of default logo file.
misp_fqdn	string or null [0..255] characters ^\$ [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9](\...	Show pattern The FQDN of MSP portal.
contact_support_url	string or null [0..255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,61}	Show pattern The URL at which to obtain customer support from your MSP.
contact_support_behavior	string or null [0..255] characters	The contact support behavior of MSP tenant.
open_case_url	string or null [0..255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,61}	Show pattern The URL at which to open a customer support case with your MSP.
open_case_behavior	string or null [0..255] characters	The open case behavior of MSP tenant.
my_open_case_url	string or null [0..255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,61}	Show pattern The URL to view your open customer support cases.

my_open_case_behavior	string or null [0 .. 255] characters The my open case behavior of MSP tenant.
change_password_url	string or null [0 .. 255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6... Show pattern The change password URL of MSP tenant.
msp_phone	string or null [0 .. 255] characters Your MSP's customer-support phone number.
msp_email	string or null [0 .. 255] characters Your MSP's customer-support email address.
msp_website	string or null [0 .. 255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6... Show pattern Your MSP's website.
mspLogoFileDataList >	Array of objects (MspLogoFileData)
preferredWisprProvider >	object (PreferredWisprProvider)

Responses

- > 202 Accepted
- > 400 Bad Request
- > 500 Server Error

POST /brandings

Request samples

Payload

Content type

application/json

Copy Expand all Collapse all

```
{
  "msp_label": "msp-label",
  "logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "alarm_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "mlisa_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_login_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "default_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "msp_fqdn": "wifi.sampledomain.com",
  "contact_support_url": "https://support.sampledomain.com/",
  "contact_support_behavior": "redirect",
  "open_case_url": "http://support.sampledomain.com/opencase",
  "open_case_behavior": "redirect",
  "my_open_case_url": "http://support.sampledomain.com/myopencase",
  "my_open_case_behavior": "redirect",
  "change_password_url": "http://wifi.sampledomain.com/password",
  "msp_phone": "408-123-5678",
  "msp_email": "joho.wang@sampledomain.com",
  "msp_website": "http://wifi.sampledomain.com/",
  "mspLogoFileDataList": [
    + { ... }
  ]
}
```

```

    },
    - "preferredWisprProvider": {
      "id": "string",
      "createdDate": "2019-08-24T14:15:22Z",
      "providerName": "string",
      "apiKey": "string",
      "apiSecret": "string",
      "customExternalProvider": true,
      + "auth": { ... },
      + "acct": { ... }
    }
  }
}

```

Response samples

202

400

500

Content type

application/json

Copy

```

{
  "requestId": "string",
  "tenantId": "string"
}

```

Update Brand Logos

Update brand logo files.

REQUEST BODY SCHEMA: application/json

required

misp_label required	string [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9] The MSP label.
logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\._-]+ The ID of logo file.
alarm_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\._-]+ The ID of alarm notification logo file.
ping_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\._-]+ The ID of ping notification logo file.
mlisa_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\._-]+ The ID of Ruckus Analytics logo file.
ping_login_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\._-]+ The ID of ping login logo file.
default_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\._-]+ The ID of default logo file.
misp_fqdn	string or null [0..255] characters ^\$ [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9](\... Show pattern The FQDN of MSP portal.
contact_support_url	string or null [0..255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,61}... Show pattern

	The URL at which to obtain customer support from your MSP.
contact_support_behavior	string or null [0 .. 255] characters The contact support behavior of MSP tenant.
open_case_url	string or null [0 .. 255] characters ^\$ (http https) ://[a-zA-Z0-9][a-zA-Z0-9-]{0,6... Show pattern The URL at which to open a customer support case with your MSP.
open_case_behavior	string or null [0 .. 255] characters The open case behavior of MSP tenant.
my_open_case_url	string or null [0 .. 255] characters ^\$ (http https) ://[a-zA-Z0-9][a-zA-Z0-9-]{0,6... Show pattern The URL to view your open customer support cases.
my_open_case_behavior	string or null [0 .. 255] characters The my open case behavior of MSP tenant.
change_password_url	string or null [0 .. 255] characters ^\$ (http https) ://[a-zA-Z0-9][a-zA-Z0-9-]{0,6... Show pattern The change password URL of MSP tenant.
msp_phone	string or null [0 .. 255] characters Your MSP's customer-support phone number.
msp_email	string or null [0 .. 255] characters Your MSP's customer-support email address.
msp_website	string or null [0 .. 255] characters ^\$ (http https) ://[a-zA-Z0-9][a-zA-Z0-9-]{0,6... Show pattern Your MSP's website.
mspLogoFileDataList >	Array of objects (MspLogoFileData)
preferredWisprProvider >	object (PreferredWisprProvider)

Responses

- > 200 Ok
- > 400 Bad Request
- > 500 Server Error

POST /logoFiles

Request samples

Payload

Content type

application/json

CopyExpand allCollapse all

{
 "msp_label": "msp-label",
 "logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
 "alarm_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
 "ping_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
 "mlisa_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
 "ping_login_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png"
}

```
ping_login_logo_uuid": "b103ae56e08111e98a342a2ae2dbcce4-001.png",
"default_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
"msp_fqdn": "wifi.sampledomain.com",
"contact_support_url": "https://support.sampledomain.com/",
"contact_support_behavior": "redirect",
"open_case_url": "http://support.sampledomain.com/opencase",
"open_case_behavior": "redirect",
"my_open_case_url": "http://support.sampledomain.com/myopencase",
"my_open_case_behavior": "redirect",
"change_password_url": "http://wifi.sampledomain.com/password",
"msp_phone": "408-123-5678",
"msp_email": "joho.wang@sampledomain.com",
"msp_website": "http://wifi.sampledomain.com/",
- "mspLogoFileDataList": [
  + { ... }
],
- "preferredWisprProvider": {
  "id": "string",
  "createdDate": "2019-08-24T14:15:22Z",
  "providerName": "string",
  "apiKey": "string",
  "apiSecret": "string",
  "customExternalProvider": true,
+ "auth": { ... },
+ "acct": { ... }
}
}
```

Response samples

200

400

500

Content type

application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Retrieve Brand Logos

Retrieve the download links for the brand logo files.

PATH PARAMETERS

fileId
required string

REQUEST BODY SCHEMA: application/json

msp_label required	string [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9] The MSP label.
logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\._-]+ The ID of logo file.
alarm_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\._-]+ The ID of alarm notification logo file.
ping_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\._-]+

	The ID of ping notification logo file.
mlisa_logo_uuid	string or null <code>^[a-zA-Z0-9~\.\+_ -]+</code> The ID of Ruckus Analytics logo file.
ping_login_logo_uuid	string or null <code>^[a-zA-Z0-9~\.\+_ -]+</code> The ID of ping login logo file.
default_logo_uuid	string or null <code>^[a-zA-Z0-9~\.\+_ -]+</code> The ID of default logo file.
misp_fqdn	string or null <code>[0..255]characters ^[a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9](\...</code> Show pattern The FQDN of MSP portal.
contact_support_url	string or null <code>[0..255]characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The URL at which to obtain customer support from your MSP.
contact_support_behavior	string or null <code>[0..255]characters</code> The contact support behavior of MSP tenant.
open_case_url	string or null <code>[0..255]characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The URL at which to open a customer support case with your MSP.
open_case_behavior	string or null <code>[0..255]characters</code> The open case behavior of MSP tenant.
my_open_case_url	string or null <code>[0..255]characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The URL to view your open customer support cases.
my_open_case_behavior	string or null <code>[0..255]characters</code> The my open case behavior of MSP tenant.
change_password_url	string or null <code>[0..255]characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The change password URL of MSP tenant.
misp_phone	string or null <code>[0..255]characters</code> Your MSP's customer-support phone number.
misp_email	string or null <code>[0..255]characters</code> Your MSP's customer-support email address.
misp_website	string or null <code>[0..255]characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern Your MSP's website.
mispLogoFileDataList >	Array of objects (MispLogoFileData)
preferredWisprProvider >	object (PreferredWisprProvider)

Responses

- > 200 Ok
- > 400 Bad Request
- > 500 Server Error

Request samples

Payload

Content type

application/json

Copy Expand all Collapse all

```
{
  "msp_label": "msp-label",
  "logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "alarm_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "mlisa_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_login_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "default_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "msp_fqdn": "wifi.sampledomain.com",
  "contact_support_url": "https://support.sampledomain.com/",
  "contact_support_behavior": "redirect",
  "open_case_url": "http://support.sampledomain.com/opencase",
  "open_case_behavior": "redirect",
  "my_open_case_url": "http://support.sampledomain.com/myopencase",
  "my_open_case_behavior": "redirect",
  "change_password_url": "http://wifi.sampledomain.com/password",
  "msp_phone": "408-123-5678",
  "msp_email": "joho.wang@sampledomain.com",
  "msp_website": "http://wifi.sampledomain.com/",
  "mspLogoFileDataList": [
    + { ... }
  ],
  "preferredWisprProvider": {
    "id": "string",
    "createdDate": "2019-08-24T14:15:22Z",
    "providerName": "string",
    "apiKey": "string",
    "apiSecret": "string",
    "customExternalProvider": true,
    + "auth": { ... },
    + "acct": { ... }
  }
}
```

Response samples

200 400 500

Content type

application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Manage Firmware Upgrade Schedules

Update Firmware Upgrade Schedules

Update firmware upgrade schedules.

REQUEST BODY SCHEMA: application/json ▼
required

operation required	string [1 .. 255] characters The bulk operation type.
data >	object (DataRequest) The bulk operation data.

Responses

- > 202 Accepted
- > 400 Bad Request
- > 500 Server Error

POST /firmwareUpgradeSchedules ▼

Request samples

Payload

Content type

application/json ▼

Copy

Expand all

Collapse all

```
{  "operation": "AP_FIRMWARE_UPGRADE",  "data": {    + "mspEcList": [ ... ],    + "autoSchedule": { ... },    + "manualSchedule": { ... }  }}
```

Response samples

202

400

500

Content type

application/json ▼

Copy

```
"string"
```