

MSP Services (V0.3.3)

Support Team: support@ruckuswireless.com | URL: <http://support.ruckuswireless.com> | License: [RUCKUS Cloud Privacy Policy](#)

Documentation for Dashboard API

[Ruckus Network Technical Documents](#)

Managed-Tenant Operations

Managed-Tenant Operations

Retrieve Managed Tenant

Retrieve a managed tenant.

PATH PARAMETERS

→ **tenantId** string
required

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

GET /tenants/{tenantId}

Response samples

200

404

500

Content type

application/json

Copy Expand all Collapse all

```
{
  "msp_label": "msp-label",
  "name": "Acme Sales",
  "street_address": "350 West Java st",
  "state": "CA",
  "country": "US",
  "postal_code": "95089",
  "phone_number": "650-123-4567",
  "fax_number": "650-123-9999",
  "city": "Sunnyvale",
  "mapping_url": "https://map.google.com/zsdweews",
  "service_effective_date": "2019-09-14 01:12:51Z",
  "service_expiration_date": "2020-09-14 01:12:51Z",
  "is_active": "true",
  "tenant_id": "6173ca160495421c95be47b42b349067",
  "parent_tenant_id": "6173ca160495421c95be47b42b349067",
  "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
```

```
"account_id": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLwds",
"tier": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLwds",
"logo_url": "string",
- "privacyFeatures": [
  + { ... }
]
}
```

Update Managed Tenant

Update a managed tenant.

PATH PARAMETERS

→ **tenantId** string
required

REQUEST BODY SCHEMA: application/json **required**

→ name required	string [0 .. 255] characters The name of the MSP-EC account.
→ street_address	string or null [0 .. 255] characters The street address of the MSP-EC account.
→ state	string or null [0 .. 255] characters The state of the MSP-EC account.
→ country	string or null [0 .. 255] characters The country of the MSP-EC account.
→ postal_code	string or null [0 .. 255] characters The postal code of the MSP-EC account.
→ phone_number	string or null [0 .. 255] characters The phone number of the MSP-EC account.
→ fax_number	string or null [0 .. 255] characters The fax number of the MSP-EC account.
→ city	string or null [0 .. 255] characters The city of the MSP-EC account.
→ mapping_url	string or null [0 .. 255] characters The map URL of the MSP-EC account.
→ service_effective_date required	string The effective date of the MSP-EC account.
→ service_expiration_date required	string The expiration date of the MSP-EC account.
→ licenses >	object (License) license information
→ tier	string MSP-EC tier info
→ privacyFeatures >	Array of objects (PrivacyFeatureRequest) [0 .. 1] items unique Privacy features

Responses

> **202** Accepted

> **400** Bad Request

> **403** Forbidden

> **500** Server Error

PUT /tenants/{tenantId}

Request samples

Payload

Content type

application/json

Copy Expand all Collapse all

```
{
  "name": "Acme Sales",
  "street_address": "350 West Java st",
  "state": "CA",
  "country": "US",
  "postal_code": "95089",
  "phone_number": "650-123-4567",
  "fax_number": "650-123-9999",
  "city": "Sunnyvale",
  "mapping_url": "https://map.gogle.com/zsdweews",
  "service_effective_date": "2019-09-14 01:12:51.805Z",
  "service_expiration_date": "2020-09-14 01:12:51.805Z",
  "licenses": {
    "trialAction": "ACTIVATE",
    + "assignments": [ ... ],
    "subscription_start_date": "string",
    "subscription_end_date": "string"
  },
  "tier": "GOLD, PLATINUM",
  "privacyFeatures": [
    + { ... }
  ]
}
```

Response samples

202

400

403

500

Content type

application/json

Copy

```
{
```

```
"requestId": "string",  
"tenantId": "string"  
}
```

Remove Managed Tenant

Remove a managed tenant.

PATH PARAMETERS

→ **tenantId** required string

Responses

> **202** Ok

> **500** Server Error

DELETE /tenants/{tenantId}

Response samples

202

500

Content type

application/json

Copy

```
{  
  "requestId": "string",  
  "tenantId": "string"  
}
```

Add Managed Tenants

Add managed tenants.

REQUEST BODY SCHEMA: application/json

required

→ **data** > Array of objects (AddMspEcRequestV1_4) [1 .. 100] items unique

Responses

> **202** Accepted

> **400** Bad Request

> **500** Server Error

POST /tenants

Request samples

Payload

Content type
application/json

Copy Expand all Collapse all

```
{
  "data": [
    { ... }
  ]
}
```

Response samples

202

400

500

Content type
application/json

Copy Expand all Collapse all

```
{
  "data": [
    { ... }
  ]
}
```

Tenant Delegation Management

Retrieve Active Relationships Between Designated Accounts and Their Managed Tenant

Retrieve active relationships between designated accounts and their managed tenant.

PATH PARAMETERS

→ tenantId
required string

QUERY PARAMETERS

→ delegationType string

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

GET /tenants/{tenantId}/tenantDelegations

Response samples

200

404

500

Content type

application/json

Copy Expand all Collapse all

```
{
  "mspec_list": [
    "string"
  ],
  "delegation_type": "delegationtype",
  "delegated_to": "delegationtenantid",
  "expiry_date": "string"
}
```

Update Active Relationships Between Designated Accounts and Their Managed Tenant

Update active relationships between designated accounts and their managed tenant.

PATH PARAMETERS

tenantId
required string

REQUEST BODY SCHEMA: application/json
required

mspec_list	Array of strings unique List of MSP EC to be assigned.
delegation_type required	string The type of MSP EC delegated tenant.
number_of_days	string Expiry days for MSP EC to delegated tenant.
isManageAllEcs	boolean Flag to admins to manage account.

Responses

> 202 Accepted

> 400 Bad Request

> 500 Server Error

PUT /tenants/{tenantId}/tenantDelegations

Request samples

Payload

Content type

application/json

Copy

Expand all

Collapse all

```
{
  "mspec_list": [
    "string"
  ],
  "delegation_type": "delegationtype",
  "number_of_days": "1-60",
  "isManageAllEcs": true
}
```

Response samples

202

400

500

Content type

application/json

Copy

```
"string"
```

Add Designated Accounts to Manage Tenants

Retrieve active relationships between designated accounts and their assigned tenants.

REQUEST BODY SCHEMA: application/json 
required

→ AssignDelegatedRequest > Array of objects (AssignDelegatedRequest)
List of tech partner details.

Responses

- > 202 Accepted
- > 400 Bad Request
- > 500 Server Error

PATCH /tenantDelegations

Request samples

Payload

Content type

application/json

Copy

Expand all

Collapse all

```
{
  - "AssignDelegatedRequest": [
    + { ... }
  ]
}
```

Response samples

202

400

500

Content type

application/json

Copy

"string"

Resend email Invitation

Resend Email Invitation

Send or resend email invitation.

PATH PARAMETERS

→ **tenantId** string
required

REQUEST BODY SCHEMA: application/json
required

→ **admin_email** string **[0 .. 255] characters**
required The email of the MSP-EC administrator.

→ **resend** boolean
Indicate if this is to resend in case of email got lost.

Responses

— **204** No Content

> **400** Bad Request

> **500** Server Error

PUT /tenants/{tenantId}/invitations

Request samples

Payload

Content type

application/json

Copy


```
{
  "admin_email": "john.wang@sampledomain.com",
  "resend": false
}
```

Response samples

400

500

Content type

application/json

Copy Expand all Collapse all

```
{
  "errors": {
    "property1": { },
    "property2": { }
  }
}
```

Admin Delegation Management

Retrieve Administrator

Retrieve an administrator.

PATH PARAMETERS

tenantId required	string
adminId required	string

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

GET /tenants/{tenantId}/admins/{adminId}

Response samples

200

404

500

Content type

application/json

Copy

```
{
  "email": "john.wang@sampledomain.com",
}
```

```
"user_name": "JohnWang or john.wang@sampledomain.com",
"full_name": "John Wang",
"first_name": "John",
"last_name": "Wang"
}
```

Assign Administrator

Assign an administrator.

PATH PARAMETERS

tenantId required	string
adminId required	string

REQUEST BODY SCHEMA: application/json
required

email required	string [0 .. 255] characters The email address of the MSP EC administrator.
user_name required	string or null [0 .. 255] characters The user name of the MSP EC administrator.
full_name	string or null [0 .. 255] characters The full name of the MSP EC administrator.
first_name required	string or null [0 .. 64] characters The first name of the MSP EC administrator.
last_name	string or null [0 .. 64] characters The last name of the MSP EC administrator.

Responses

— 204 No Content

> 400 Bad Request

> 500 Server Error

PUT /tenants/{tenantId}/admins/{adminId}

Request samples

Payload

Content type
application/json

Copy

```
{
  "email": "john.wang@sampledomain.com",
  "user_name": "JohnWang or john.wang@sampledomain.com",
```

```
"full_name": "John Wang",
"first_name": "John",
"last_name": "Wang"
}
```

Response samples

400

500

Content type

application/json

Copy

Expand all

Collapse all

```
{
  "errors": {
    "property1": { },
    "property2": { }
  }
}
```

Revoke Administrator

Revoke an administrator.

PATH PARAMETERS

tenantId required	string
adminId required	string

Responses

— 204 No Content

> 500 Server Error

DELETE /tenants/{tenantId}/admins/{adminId}

Response samples

500

Content type

application/json

Copy

Expand all

Collapse all

```
{
  "errors": {
    "property1": { },
    "property2": { }
  }
}
```

Retrieve Active Relationships Between Designated Administrators and Their Assigned Tenants

Retrieve active relationships between designated administrators and their assigned tenants.

PATH PARAMETERS

tenantId
required string

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

GET /tenants/{tenantId}/adminDelegations

Response samples

200

404

500

Content type
application/json

Copy Expand all Collapse all

```
[
  {
    "msp_admin_id": "4c2b196a205d11ea978f-2e728ce88125",
    "msp_admin_role": "PRIME_ADMIN"
  }
]
```

Update Active Relationships Between Designated Administrators and Their Managed Tenant

Update active relationships between designated administrators and their managed tenant.

PATH PARAMETERS

tenantId
required string

REQUEST BODY SCHEMA: application/json
required

mspec_list > Array of objects (MspAdminRole)
List of MSP EC admins to be assigned.

delegation_type string

required	The type of MSP EC delegated tenant.
privilege_group_ids	Array of strings unique Privilege groups to manage accounts.

Responses

- > **202** Accepted
- > **400** Bad Request
- > **500** Server Error

PUT

/tenants/{tenantId}/adminDelegations

Request samples

Payload

Content type

application/json

Copy

Expand all

Collapse all

```
{
  - "mspec_list": [
    + { ... }
  ],
  "delegation_type": "delegationtype",
  - "privilege_group_ids": [
    "string"
  ]
}
```

Response samples

202

400

500

Content type

application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Assign Administrators

Add designated administrators to manage assigned tenants.

REQUEST BODY SCHEMA: application/json
required

Responses

> 202 Accepted

> 400 Bad Request

> 500 Server Error

PATCH /adminDelegations

Request samples

Payload

Content type
application/json

Copy Expand all Collapse all

```
{
  "associations": [
    + { ... }
  ]
}
```

Response samples

202

400

500

Content type
application/json

Copy

"string"

Retrieve Administrators

Retrieve administrators.

PATH PARAMETERS

→ tenantId
required

string

Responses

> 200 Ok

> 404 Not Found

> **500** Server Error

GET /tenants/{tenantId}/admins

Response samples

200

404

500

Content type

application/json

Copy

"string"

Reactivation

Reactivate

Re-enable login access and all operations.

PATH PARAMETERS

tenantId
required

string

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

PUT /tenantActivations/{tenantId}

Response samples

200

404

500

Content type

application/json

Copy

Expand all

Collapse all

```
[
  - {
    "msp_label": "msp-label",
    "name": "Acme Sales",
    "street_address": "350 West Java st",
    "state": "CA",
    "country": "US",
    "postal_code": "95089",
    "phone_number": "650-123-4567",
    "fax_number": "650-123-9999",
    "city": "Sunnyvale",
```

```
    "mapping_url": "https://map.gogle.com/zsdweews",
    "service_effective_date": "2019-09-14 01:12:51Z",
    "service_expiration_date": "2020-09-14 01:12:51Z",
    "is_active": "true",
    "tenant_id": "6173ca160495421c95be47b42b349067",
    "parent_tenant_id": "6173ca160495421c95be47b42b349067",
    "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
    "account_id": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "tier": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "logo_url": "string",
    + "privacyFeatures": [ ... ]
  }
}
```

Reactivation and Deactivation

Reactivate

Re-enable login access and all operations.

PATH PARAMETERS

→ **tenantId** string
required

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

PUT /tenantActivations/{tenantId}

Response samples

200

404

500

Content type

application/json

Copy Expand all Collapse all

```
[
  - {
    "msp_label": "msp-label",
    "name": "Acme Sales",
    "street_address": "350 West Java st",
    "state": "CA",
    "country": "US",
    "postal_code": "95089",
    "phone_number": "650-123-4567",
    "fax_number": "650-123-9999"
```



```
    "phone_number": "650-123-9999",
    "city": "Sunnyvale",
    "mapping_url": "https://map.google.com/zsdweews",
    "service_effective_date": "2019-09-14 01:12:51Z",
    "service_expiration_date": "2020-09-14 01:12:51Z",
    "is_active": "true",
    "tenant_id": "6173ca160495421c95be47b42b349067",
    "parent_tenant_id": "6173ca160495421c95be47b42b349067",
    "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
    "account_id": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "tier": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "logo_url": "string",
    + "privacyFeatures": [ ... ]
  }
}
```

Deactivate

Disable login access and all operations.

PATH PARAMETERS

→ **tenantId** required string

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

DELETE /tenantActivations/{tenantId}

Response samples

200

404

500

Content type

application/json

Copy

Expand all

Collapse all

```
[
  - {
    "msp_label": "msp-label",
    "name": "Acme Sales",
    "street_address": "350 West Java st",
    "state": "CA",
    "country": "US",
    "postal_code": "95089",
    "phone_number": "650-123-4567",
    "fax_number": "650-123-9999",
    "city": "Sunnyvale",
    "mapping_url": "https://map.google.com/zsdweews",
```

```
    "service_effective_date": "2019-09-14 01:12:51Z",
    "service_expiration_date": "2020-09-14 01:12:51Z",
    "is_active": "true",
    "tenant_id": "6173ca160495421c95be47b42b349067",
    "parent_tenant_id": "6173ca160495421c95be47b42b349067",
    "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
    "account_id": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "tier": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "logo_url": "string",
+   "privacyFeatures": [ ... ]
  }
}
```

Deactivation

Deactivate

Disable login access and all operations.

PATH PARAMETERS

→ **tenantId**
required string

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

DELETE /tenantActivations/{tenantId}

Response samples

200

404

500

Content type

application/json

Copy Expand all Collapse all

```
[
-  {
    "msp_label": "msp-label",
    "name": "Acme Sales",
    "street_address": "350 West Java st",
    "state": "CA",
    "country": "US",
    "postal_code": "95089",
    "phone_number": "650-123-4567",
    "fax_number": "650-123-9999",
    "city": "Sunnyvale",
    "mapping_url": "https://map.gogle.com/zsdweews",
```

```
    "service_effective_date": "2019-09-14 01:12:51Z",
    "service_expiration_date": "2020-09-14 01:12:51Z",
    "is_active": "true",
    "tenant_id": "6173ca160495421c95be47b42b349067",
    "parent_tenant_id": "6173ca160495421c95be47b42b349067",
    "tenant_type": "MSP, MSP_INTEGRATOR, MSP_INSTALLER",
    "account_id": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "tier": "_53997fe0-dffb-4bac-bcc1-e21c689a320f_kodzLWdS",
    "logo_url": "string",
    + "privacyFeatures": [ ... ]
  }
}
```

Support Team assistance

Retrieve Support Team Assistance Status

Retrieve the status of support team assistance, indicating whether it is currently enabled or disabled.

PATH PARAMETERS

→ **tenantId** string
required

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

GET /tenantActivations/supportStatus/{tenantId}

Response samples

200

404

500

Content type

application/json

Copy

"string"

Enable Support Team Assistance

Enable Support Team Assistance

Enable support team assistance.

PATH PARAMETERS

→ **tenantId** string

required

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

PUT /tenantActivations/supportStatus/{tenantId} 

Response samples

200

404

500

Content type

application/json 

Copy

"string"

Support Team Assistance

Enable Support Team Assistance

Enable support team assistance.

PATH PARAMETERS

→ **tenantId**
required string

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

PUT /tenantActivations/supportStatus/{tenantId} 

Response samples

200

404

500

Content type

application/json 

Copy

"string"

Disable Support Team Assistance

Disable support team assistance.

PATH PARAMETERS

→ **tenantId**
required string

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

DELETE /tenantActivations/supportStatus/{tenantId}

Response samples

200

404

500

Content type

application/json

Copy

"string"

Disable Support Team Assistance

Disable Support Team Assistance

Disable support team assistance.

PATH PARAMETERS

→ **tenantId**
required string

Responses

> **200** Ok

> **404** Not Found

> **500** Server Error

DELETE /tenantActivations/supportStatus/{tenantId}

Response samples

200

404

500

Content type

application/json

Copy

"string"

Brand Settings

Retrieve Brand Settings

Retrieve brand settings.

Responses

> 200 Ok

> 404 Not Found

> 500 Server Error

GET /brandings

Response samples

200

404

500

Content type

application/json

Copy

Expand all

Collapse all

```
{
  "msp_label": "msp-label",
  "logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "alarm_notification_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "ping_notification_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "mlisa_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "ping_login_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "default_logo_uuid": "b183ae56-e081-11e9-8a34-2a2ae2dbcce4.jpg",
  "msp_fqdn": "wifi.sampledomain.com",
  "contact_support_url": "http://support.sampledomain.com/",
  "contact_support_behavior": "redirect",
  "open_case_url": "http://support.sampledomain.com/opencase",
  "open_case_behavior": "redirect",
  "my_open_case_url": "http://support.sampledomain.com/myopencase",
  "my_open_case_behavior": "redirect",
  "change_password_url": "http://wifi.sampledomain.com/password",
  "msp_phone": "+6501234567",
  "msp_email": "support@msp.com",
  "msp_website": "http://wifi.sampledomain.com",
```

```

    "msp_external_id": "0015B000015bJEfQAM",
    "msp_tenant_name": "sampledomain Inc.",
    - "mspLogoFileDataList": [
      + { ... }
    ],
    - "preferredWisprProvider": {
      "id": "string",
      "createdDate": "2019-08-24T14:15:22Z",
      "updatedDate": "2019-08-24T14:15:22Z",
      "providerName": "string",
      "apiKey": "string",
      "apiSecret": "string",
      "customExternalProvider": true,
      + "auth": { ... },
      + "acct": { ... },
      "parentId": "string"
    },
    "domain_suffix": "string"
  }
}

```

Update Brand Settings

Update brand settings.

REQUEST BODY SCHEMA: application/json ▾

required

msp_label required	string [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9] The MSP label.
logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of logo file.
alarm_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of alarm notification logo file.
ping_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of ping notification logo file.
mlisa_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of Ruckus Analytics logo file.
ping_login_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of ping login logo file.
default_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of default logo file.
msp_fqdn	string or null [0 .. 255] characters ^\$ [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9](\... Show pattern The FQDN of MSP portal.
contact_support_url	string or null [0 .. 255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,61} Show pattern The URL at which to obtain customer support from your MSP.
contact_support_behavior	string or null [0 .. 255] characters The contact support behavior of MSP tenant.

open_case_url	string or null <code>[0 .. 255] characters</code> <code>^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The URL at which to open a customer support case with your MSP.
open_case_behavior	string or null <code>[0 .. 255] characters</code> The open case behavior of MSP tenant.
my_open_case_url	string or null <code>[0 .. 255] characters</code> <code>^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The URL to view your open customer support cases.
my_open_case_behavior	string or null <code>[0 .. 255] characters</code> The my open case behavior of MSP tenant.
change_password_url	string or null <code>[0 .. 255] characters</code> <code>^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The change password URL of MSP tenant.
msp_phone	string or null <code>[0 .. 255] characters</code> Your MSP's customer-support phone number.
msp_email	string or null <code>[0 .. 255] characters</code> Your MSP's customer-support email address.
msp_website	string or null <code>[0 .. 255] characters</code> <code>^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern Your MSP's website.
mspLogoFileDataList >	Array of objects (MspLogoFileData)
preferredWisprProvider >	object (PreferredWisprProvider)

Responses

> **202** Accepted

> **400** Bad Request

> **500** Server Error

PUT /brandings

Request samples

Payload

Content type

application/json

Copy Expand all Collapse all

```
{
  "msp_label": "msp-label",
  "logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "alarm_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "mlisa_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_login_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
```



```

"default_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
"msp_fqdn": "wifi.sampledomain.com",
"contact_support_url": "https://support.sampledomain.com/",
"contact_support_behavior": "redirect",
"open_case_url": "http://support.sampledomain.com/opencase",
"open_case_behavior": "redirect",
"my_open_case_url": "http://support.sampledomain.com/myopencase",
"my_open_case_behavior": "redirect",
"change_password_url": "http://wifi.sampledomain.com/password",
"msp_phone": "408-123-5678",
"msp_email": "joho.wang@sampledomain.com",
"msp_website": "http://wifi.sampledomain.com/",
- "mspLogoFileDataList": [
  + { ... }
],
- "preferredWisprProvider": {
  "id": "string",
  "createdAt": "2019-08-24T14:15:22Z",
  "providerName": "string",
  "apiKey": "string",
  "apiSecret": "string",
  "customExternalProvider": true,
+ "auth": { ... },
+ "acct": { ... }
}
}

```

Response samples

202

400

500

Content type

application/json

Copy

```

{
  "requestId": "string",
  "tenantId": "string"
}

```

Add Brand Settings

Create brand settings.

REQUEST BODY SCHEMA: application/json

required

msp_label required	string [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9] The MSP label.
logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\._-]+\$ The ID of logo file.
alarm_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\._-]+\$ The ID of alarm notification logo file.
ping_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\._-]+\$

	The ID of ping notification logo file.
mlisa_logo_uuid	string or null <code>^[a-zA-Z0-9~\._ -]+</code> The ID of Ruckus Analytics logo file.
ping_login_logo_uuid	string or null <code>^[a-zA-Z0-9~\._ -]+</code> The ID of ping login logo file.
default_logo_uuid	string or null <code>^[a-zA-Z0-9~\._ -]+</code> The ID of default logo file.
msp_fqdn	string or null <code>[0..255] characters ^[a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9](\...</code> Show pattern The FQDN of MSP portal.
contact_support_url	string or null <code>[0..255] characters ^ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The URL at which to obtain customer support from your MSP.
contact_support_behavior	string or null <code>[0..255] characters</code> The contact support behavior of MSP tenant.
open_case_url	string or null <code>[0..255] characters ^ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The URL at which to open a customer support case with your MSP.
open_case_behavior	string or null <code>[0..255] characters</code> The open case behavior of MSP tenant.
my_open_case_url	string or null <code>[0..255] characters ^ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The URL to view your open customer support cases.
my_open_case_behavior	string or null <code>[0..255] characters</code> The my open case behavior of MSP tenant.
change_password_url	string or null <code>[0..255] characters ^ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The change password URL of MSP tenant.
msp_phone	string or null <code>[0..255] characters</code> Your MSP's customer-support phone number.
msp_email	string or null <code>[0..255] characters</code> Your MSP's customer-support email address.
msp_website	string or null <code>[0..255] characters ^ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern Your MSP's website.
mspLogoFileDataList >	Array of objects (MspLogoFileData)
preferredWisprProvider >	object (PreferredWisprProvider)

Responses

> **202** Accepted

> **400** Bad Request

> 500 Server Error

POST /brandings

Request samples

Payload

Content type

application/json

Copy Expand all Collapse all

```
{
  "msp_label": "msp-label",
  "logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "alarm_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "mlisa_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_login_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "default_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "msp_fqdn": "wifi.sampledomain.com",
  "contact_support_url": "https://support.sampledomain.com/",
  "contact_support_behavior": "redirect",
  "open_case_url": "http://support.sampledomain.com/opencase",
  "open_case_behavior": "redirect",
  "my_open_case_url": "http://support.sampledomain.com/myopencase",
  "my_open_case_behavior": "redirect",
  "change_password_url": "http://wifi.sampledomain.com/password",
  "msp_phone": "408-123-5678",
  "msp_email": "joho.wang@sampledomain.com",
  "msp_website": "http://wifi.sampledomain.com/",
  "mspLogoFileDataList": [
    + { ... }
  ],
  "preferredWisprProvider": {
    "id": "string",
    "createdDate": "2019-08-24T14:15:22Z",
    "providerName": "string",
    "apiKey": "string",
    "apiSecret": "string",
    "customExternalProvider": true,
    + "auth": { ... },
    + "acct": { ... }
  }
}
```

Response samples

202

400

500

Content type

application/json

Copy

```
{
  "requestId": "string",
```

```
"tenantId": "string"
```

```
}
```

Update Brand Logos

Update brand logo files.

REQUEST BODY SCHEMA: application/json ▼

required

misp_label required	string [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9] The MSP label.
logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of logo file.
alarm_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of alarm notification logo file.
ping_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of ping notification logo file.
mlisa_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of Ruckus Analytics logo file.
ping_login_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of ping login logo file.
default_logo_uuid	string or null ^\$ [a-zA-Z0-9~\.\+_ -]+ The ID of default logo file.
misp_fqdn	string or null [0..255] characters ^\$ [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9](\. Show pattern The FQDN of MSP portal.
contact_support_url	string or null [0..255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,61} Show pattern The URL at which to obtain customer support from your MSP.
contact_support_behavior	string or null [0..255] characters The contact support behavior of MSP tenant.
open_case_url	string or null [0..255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,61} Show pattern The URL at which to open a customer support case with your MSP.
open_case_behavior	string or null [0..255] characters The open case behavior of MSP tenant.
my_open_case_url	string or null [0..255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,61} Show pattern The URL to view your open customer support cases.
my_open_case_behavior	string or null [0..255] characters The my open case behavior of MSP tenant.
change_password_url	string or null [0..255] characters ^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,61} Show pattern The change password URL of MSP tenant.
misp_phone	string or null [0..255] characters

	Your MSP's customer-support phone number.
msp_email	string or null <code>[0..255] characters</code> Your MSP's customer-support email address.
msp_website	string or null <code>[0..255] characters</code> <code>^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6}</code> Show pattern Your MSP's website.
mspLogoFileDataList >	Array of objects (MspLogoFileData)
preferredWisprProvider >	object (PreferredWisprProvider)

Responses

> 200 Ok

> 400 Bad Request

> 500 Server Error

POST /logoFiles

Request samples

Payload

Content type

application/json

Copy Expand all Collapse all

```
{
  "msp_label": "msp-label",
  "logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "alarm_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "mlisa_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_login_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "default_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "msp_fqdn": "wifi.sampledomain.com",
  "contact_support_url": "https://support.sampledomain.com/",
  "contact_support_behavior": "redirect",
  "open_case_url": "http://support.sampledomain.com/opencase",
  "open_case_behavior": "redirect",
  "my_open_case_url": "http://support.sampledomain.com/myopencase",
  "my_open_case_behavior": "redirect",
  "change_password_url": "http://wifi.sampledomain.com/password",
  "msp_phone": "408-123-5678",
  "msp_email": "joho.wang@sampledomain.com",
  "msp_website": "http://wifi.sampledomain.com/",
  "mspLogoFileDataList": [
    + { ... }
  ],
  "preferredWisprProvider": {
    "id": "string",
    "createdDate": "2019-08-24T14:15:22Z",
```

```
"providerName": "string",
"apiKey": "string",
"apiSecret": "string",
"customExternalProvider": true,
+ "auth": { ... },
+ "acct": { ... }
}
```

Response samples

200

400

500

Content type

application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

Retrieve Brand Logos

Retrieve the download links for the brand logo files.

PATH PARAMETERS

→ fileId
required string

REQUEST BODY SCHEMA: application/json

→ msp_label required	string [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9] The MSP label.
→ logo_uuid	string or null ^\$ [a-zA-Z0-9~\._ -]+ The ID of logo file.
→ alarm_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\._ -]+ The ID of alarm notification logo file.
→ ping_notification_logo_uuid	string or null ^\$ [a-zA-Z0-9~\._ -]+ The ID of ping notification logo file.
→ mlisa_logo_uuid	string or null ^\$ [a-zA-Z0-9~\._ -]+ The ID of Ruckus Analytics logo file.
→ ping_login_logo_uuid	string or null ^\$ [a-zA-Z0-9~\._ -]+ The ID of ping login logo file.
→ default_logo_uuid	string or null ^\$ [a-zA-Z0-9~\._ -]+ The ID of default logo file.
→ msp_fqdn	string or null [0..255] characters ^\$ [a-zA-Z0-9][a-zA-Z0-9-]{0,61}[a-zA-Z0-9](\... Show pattern The FQDN of MSP portal.

contact_support_url	string or null <code>[0 .. 255] characters</code> <code>^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The URL at which to obtain customer support from your MSP.
contact_support_behavior	string or null <code>[0 .. 255] characters</code> The contact support behavior of MSP tenant.
open_case_url	string or null <code>[0 .. 255] characters</code> <code>^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The URL at which to open a customer support case with your MSP.
open_case_behavior	string or null <code>[0 .. 255] characters</code> The open case behavior of MSP tenant.
my_open_case_url	string or null <code>[0 .. 255] characters</code> <code>^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The URL to view your open customer support cases.
my_open_case_behavior	string or null <code>[0 .. 255] characters</code> The my open case behavior of MSP tenant.
change_password_url	string or null <code>[0 .. 255] characters</code> <code>^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern The change password URL of MSP tenant.
msp_phone	string or null <code>[0 .. 255] characters</code> Your MSP's customer-support phone number.
msp_email	string or null <code>[0 .. 255] characters</code> Your MSP's customer-support email address.
msp_website	string or null <code>[0 .. 255] characters</code> <code>^\$ (http https)://[a-zA-Z0-9][a-zA-Z0-9-]{0,6...</code> Show pattern Your MSP's website.
mspLogoFileDataList >	Array of objects (MspLogoFileData)
preferredWisprProvider >	object (PreferredWisprProvider)

Responses

> **200** Ok

> **400** Bad Request

> **500** Server Error

GET /logoFiles/{fileId}

Request samples

Payload

Content type
application/json

Copy Expand all Collapse all

```
{
  "msp_label": "msp-label",
  "logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "alarm_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_notification_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "mlisa_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "ping_login_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "default_logo_uuid": "b183ae56e08111e98a342a2ae2dbcce4-001.png",
  "msp_fqdn": "wifi.sampledomain.com",
  "contact_support_url": "https://support.sampledomain.com/",
  "contact_support_behavior": "redirect",
  "open_case_url": "http://support.sampledomain.com/opencase",
  "open_case_behavior": "redirect",
  "my_open_case_url": "http://support.sampledomain.com/myopencase",
  "my_open_case_behavior": "redirect",
  "change_password_url": "http://wifi.sampledomain.com/password",
  "msp_phone": "408-123-5678",
  "msp_email": "joho.wang@sampledomain.com",
  "msp_website": "http://wifi.sampledomain.com/",
  - "mspLogoFileDataList": [
    + { ... }
  ],
  - "preferredWisprProvider": {
    "id": "string",
    "createdDate": "2019-08-24T14:15:22Z",
    "providerName": "string",
    "apiKey": "string",
    "apiSecret": "string",
    "customExternalProvider": true,
    + "auth": { ... },
    + "acct": { ... }
  }
}
```

Response samples

200

400

500

Content type

application/json

Copy

```
{
  "requestId": "string",
  "tenantId": "string"
}
```

tenant-device-query-controller

apCountSummary

REQUEST BODY SCHEMA: application/json

required

multiSortFields

Array of strings

matchFields >	Array of objects (MatchFieldDto)
rangeFilter >	object (RangeFilterDto)
rangeDateFilter >	object (RangeFilterDto)
mustNotMatchField >	Array of objects (MustNotMatchFieldDto)
sortField	string
sortOrder	string
page	integer <int32>
pageByDate >	object
pageSize	integer <int32>
fields	Array of strings unique
search_after	Array of strings
searchTargetFields	Array of strings
searchString	string
filters >	object
mustHaveFields	Array of strings
mustNotHaveFields	Array of strings
termField >	object (TermFieldDto)
terms >	object
exists	string
groupBy	string

Responses

> 200 OK

POST /tenants/devices/apCounts/query

Request samples

Payload

Content type

application/json

Copy Expand all Collapse all

```
{
  - "multiSortFields": [
    "string"
  ],
  - "matchFields": [
```

```

    + { ... }
  ],
  - "rangeFilter": {
    "field": "string",
    "gte": 0,
    "lte": 0,
    "lt": 0
  },
  - "rangeDateFilter": {
    "field": "string",
    "gte": 0,
    "lte": 0,
    "lt": 0
  },
  - "mustNotMatchField": [
    + { ... }
  ],
  "sortField": "string",
  "sortOrder": "string",
  "page": 0,
  - "pageByDate": {
    "value": "string",
    "key": "string"
  },
  "pageSize": 0,
  - "fields": [
    "string"
  ],
  - "search_after": [
    "string"
  ],
  - "searchTargetFields": [
    "string"
  ],
  "searchString": "string",
  - "filters": {
    + "property1": [ ... ],
    + "property2": [ ... ]
  },
  - "mustHaveFields": [
    "string"
  ],
  - "mustNotHaveFields": [
    "string"
  ],
  - "termField": {
    "field": "string",
    "value": "string"
  },
  - "terms": {
    + "property1": [ ... ],
    + "property2": [ ... ]
  },
  "exists": "string",
  "groupBy": "string"
}

```

Response samples

200

Content type

application/json

Copy

Expand all

Collapse all

```
{
  - "fields": [
    -   "string"
    ],
    "totalCount": 0,
    "page": 0,
    "objectId": "string",
  - "data": [
    + { ... }
    ],
    "errorMessage": "string",
  - "subsequentQueries": [
    + { ... }
    ]
}
```

Manage Firmware Upgrade Schedules

Update Firmware Upgrade Schedules

Update firmware upgrade schedules.

REQUEST BODY SCHEMA: application/json

required

operation required	string [1..255] characters The bulk operation type.
data >	object (DataRequest) The bulk operation data.

Responses

> 202 Accepted

> 400 Bad Request

> 500 Server Error

POST /firmwareUpgradeSchedules

Request samples

Payload

Content type

application/json

Copy Expand all Collapse all

```
{
  "operation": "AP_FIRMWARE_UPGRADE",
  "data": {
    + "mspEcList": [ ... ],
    + "autoSchedule": { ... },
    + "manualSchedule": { ... }
  }
}
```

Response samples

202

400

500

Content type

application/json

Copy

"string"